2022-2023 Simon Business School Student Handbook



UNIVERSITY of ROCHESTER



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Simon Leadership Team

Sevin Yeltekin Dean

Ronald Goettler Senior Associate Dean of Faculty & Research
Mitch Lovett Senior Associate Dean of Education & Innovation
Rebekah Lewin Sr. Assistant Dean, Admissions and Programs

Dennis Proulx Assistant Dean of Students

LaTanya Johns Assistant Dean of Career Management & Corporate Engagement

James Newton Assistant Dean of Administration

Kate Cutaia Deputy to the Dean

Departments at Simon

Admissions

The MBA/MS Admissions Office oversees recruiting, admission decisions and on-boarding for the Full-time MBA program and the four Full-time MS programs in Accountancy, Business Analytics, Finance, and Marketing Analytics. In coordination with the University Financial Aid Office, the department also oversees an International Student Loan Program for Full-time MBA students and merit-based scholarship decisions for all Full-time programs.

The Admissions office selects 2nd year MBA students and current MS students for a volunteer role as Event Ambassadors who support on-campus recruiting events throughout the year including the annual Diversity Conference, Women's Conference, Scholarship Weekend, UR Simon Admit Weekend, and Experience Simon Weekend events. Admissions Committee Ambassadors are selected for a paid position (roughly 10 hours per week) with job responsibilities to review applications and interview candidates for admission consideration. The Admissions Office also employs Admissions Ambassadors who engage in 1:1 phone, email, and chat conversations with prospective and admitted MBA and MS students across all stages of the recruiting, admissions, and enrollment process.

The Admissions office engages an extensive network of MBA and MS students and alumni to attend oncampus and off-campus recruiting events around the US and around the world. Recent alumni also assist Admissions with individual conversations with prospective and admitted students. For more information on the ways to be involved in recruiting efforts or to refer a prospective student, please contact the Admissions office at:

+1 (585) 275-3533

Admissions@simon.rochester.edu
Office Location: Gleason 245

Office hours: Monday – Friday from 8:30 AM – 5:00 PM

Registrar

The Registrar's Office (Carol Simon 2-341) maintains the official academic records for all current and former students, publishes the graduate schedule of courses, the annual course catalog, assigns classrooms, produces the final exam schedule, conducts registration, records grades, ensures graduates have fulfilled requirements, verifies enrollment and degrees, supplies data in support of the academic decision-making process, issues diplomas, and plans Commencement.



The Jay S. and Jeanne Benet Career Management Center

The mission of the Benet Career Management Center is to create life-long career management skills for graduates of the Simon Business School. Through engagement with the Benet Center career education model and workshops, graduate students have an opportunity to reflect on their personal goals and guide a professional development plan that will lead to long-term professional success. In order to access services, students are required to participate in the career education model within the guidelines of their degree program.

- Services for <u>FT MS students</u>
- Services for FT MBA students
- Services for PT MBA students

For additional information regarding the Benet Center's policies and ethical guidelines please refer to THE BENET CAREER MANAGEMENT CENTER'S CODE OF ETHICAL AND PROFESSIONAL CONDUCT.

Andrew Ainslie Office of Student Engagement (Ainslie OSE)

Ainslie OSE is responsible for academic advising, student life, and experiential learning for all Simon graduate students.

Academic Advising:

Each student is assigned an academic advisor who connects with them every semester to ensure adequate progress towards degree completion. Academic advisors are available to help students choose courses, concentrations, create academic plans, and utilize the resources (tutoring, CPT/OPT, etc.) available to enhance the experience while at Simon. Students must have electives approved by their academic advisor prior to registering for classes.

Student Life:

There are many social activities sponsored by the Office of Student Engagement, Graduate Business Council (GBC), Masters Advisory Council (MAC) and Simon clubs throughout the year. The dates of all School events are published and continuously updated using <u>Google Calendar</u>. Simon Business School students are active in student-run clubs, intramural sports, as well as community and student-sponsored activities. Additional information about the different clubs opportunities can be found <u>here</u>.

• Experiential Learning:

Experiential learning opportunities are an important part of professional growth for Simon students. These opportunities include client projects in various courses, clubs, and case competitions. Additional information regarding these opportunities can be found here. International Immersion are also available to students interested in taking courses and traveling as part of their academic experience. In previous years students have gone to Switzerland, Israel, and South Africa.

Executive & Professional Programs

This team is responsible for recruiting and admissions of students into Simon's programs (Executive MBA, Part-time MBA, and MS in Medical Management aimed at professionals already in the workforce. This team also coordinates classroom logistics, and social events and activities for professional students in conjunction with the members of the Ainslie OSE staff.



Simon IT

We have multi-function printers throughout Gleason and Schlegel that can be utilized by swiping your Student ID card, and a Bloomberg terminal lab on the 2nd floor of Gleason Hall (across from the Admissions Office).

For information on services that Simon IT provides please visit your <u>Admitted Student Portal</u> on the Simon website to view the **Technology Handbook**. Some topics covered in the Technology Handbook include:

- Software installs
- Wireless access
- Student Printing
- Simon Email access
- Outlook configuration
- VPN

The **Simon IT Help Desk** is available for software assistance/installation, and other technical and/or audio-visual support.

Office: Gleason 335 Phone: 585-275-4407

Email: support@simon.rochester.edu



Simon Business School Policies

DISABILITY ACCOMMODATIONS

The University of Rochester is committed to fostering a welcoming, inclusive, and empowering environment where students with disabilities can thrive in their studies. The Office of Disability Resources works with students to identify barriers and establish reasonable accommodations in order to ensure students with disabilities have equal access and equal opportunity to fully participate in the University experience. Students who would like to request accommodations, register as a student with a disability, or learn more about available resources are encouraged to submit an application on the <u>Disability Resources website</u> or contact the office at (585) 276-5075 or <u>disability@rochester.edu</u>. The Office of Disability Resources is located at Taylor Hall, P.O. Box 270195, Rochester, NY 14627.

Once a student is approved for accommodations, the Office of Disability Resources will work directly with Simon faculty to ensure classroom or other approved accommodations are in place.

EQUITY, DIVERSITY & INCLUSION (EDI)

We are committed to creating an equitable and inclusive environment at Simon. We believe that an inclusive atmosphere will benefit all members of the Simon community.

Director of Equity and Inclusion: Janet Mejias Email: Janet.Mejias@Simon.Rochester.edu

Phone: 585-275-0895

Our educational mission is to prepare leaders equipped to thrive in a globally diverse and inclusive business world. Throughout your student experience, you will study alongside a diverse group of peers with unique and varied perspectives. The curricular experiences offered will be complimented by cocurricular opportunities and events that will enhance learning in this space. A variety of options for getting involved are available, including membership in clubs focused on different aspects of DEI, participation in social entrepreneurship cases, volunteer opportunities in the P.I.E.C.E.S. Rochester City School District educational experience, and many others.

Religious Observance

As provided in the New York Education Law Section 224-a, students who choose not to register for classes, attend classes or take exams on certain days because of their religious beliefs will be given another opportunity to register for classes or to make up the work requirements or exams they miss, without penalties or additional fees.

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

The Simon Business School, as part of the University of Rochester, complies fully with the provisions of the Family Educational Rights and Privacy Act (FERPA), 20 U.S.C. 1232g. Under FERPA students have, with certain limited exceptions, the right to inspect and review their educational records and to request the amendment of their records to ensure that they are not inaccurate, misleading, or otherwise in violation of the student's privacy or other rights. Requests to inspect or review records should be addressed to the registrar, or to the appropriate administrator responsible for the record and will be honored within 45 days. Any student questioning the accuracy of any record may state his or her objection in writing to the University administrator responsible for the record, who will notify the student of his or her decision within 45 days of receiving the objection. A student dissatisfied with the administrator's decision may request a hearing pursuant to federal regulations at 34 C.F.R. Part 99.



Students concerned with the University's compliance with FERPA have the right to file complaints with the U.S. Department of Education's Family Compliance Office.

FERPA further requires, again with certain limited exceptions, that the student's consent must be obtained before disclosing any personally identifiable information in the student's education records. One such exception is disclosure to parents of dependent students. Another exception is disclosure to school officials with legitimate educational interests, on a "need-to-know" basis, as determined by the administrator responsible for the file. A "school official" includes anyone employed by the University in an administrative, supervisory, academic, research, or support staff position (including law enforcement unit personnel and health staff); any person or company acting on behalf of the University (such as an attorney, auditor, or collection agent); any member of the Board of Trustees or other governance/advisory body; and any student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility. Other exceptions are described in the FERPA statute at 20 U.S.C. 1232g and regulations at 34 C.F.R. Part 99.

The University considers the following to be directory information: name, campus address, e-mail address, home address, telephone number, date and place of birth, academic fields of study, current enrollment (full or part time), dates of attendance, photographs, participation in recognized activities and sports, degrees and awards, weight and height of athletic team members, previous educational agencies or institutions attended, and other similar information. The University may publicize or respond to requests for such information at its discretion. However, the use of the records for commercial or political purposes is prohibited unless approved by the appropriate dean.

Currently enrolled students may request that directory information be withheld from disclosure by making a request, in writing, to the appropriate registrar. The University assumes that failure on the part of the student to specifically request the withholding of any directory information indicates approval of disclosure.

^{*}For additional official policies that apply to the University of Rochester and all of its graduate schools, including the Simon Business School, please refer to the **University of Rochester Graduate Bulletin and Regulations and University Policies Concerning Graduate Studies**. Click here to view the Graduate Bulletin.



ACADEMICS

To view the current academic calendar, please click here.

Degree Requirements

Please refer to the **Course Catalog** for:

- Faculty biographies
- Degree requirements for all MBA and MS programs
- Specialization and Minor requirements
- Course Descriptions
- Course Prerequisites

The following requirements must be met to receive an MS degree:

- Complete courses in MS study grid (found in Course Catalog)
- Must pass all core classes
- Cumulative grade point average of 3.0 or higher
- No outstanding balance due the University Bursar's Office

The following requirements must be met to complete the Full-Time MBA program:

- Earned 68 credit hours
- To achieve the STEM Designation 50% of the total credits taken in the program must be STEM certified
- Completion of the MBA core (9 classes)
- Completion of required internship or alternate experience
- The MGC communications sequence
- GBA401 and a project course
- 2 Management Breadth Electives
- Cumulative grade point average of 3.0 or higher
- No outstanding balance due the University Bursar's Office

The following requirements must be met to complete the MBA for Professionals program*

- Earned at least 50.5 credit hours
- Completion of 9 required core classes
- Completion of 11 elective classes, one of which must be a project class
- Cumulative grade point average of 3.0 or higher
- No outstanding balance due the University Bursar's Office

The following requirements must be met to complete the MBA for Executives program

- Earned at least 45 credit hours
- Completion of the EMBA course of study
- Cumulative grade point average of 3.0 or higher
- No outstanding balance due the University Bursar's Office



*Part-time students have seven years from the date they begin their studies at Simon Business School to complete all requirements for graduation. The seven-year period commences during the term when the first class is taken, whether the student has yet matriculated. Extenuating circumstances may prevent a student from completing their studies within seven years (e.g., multi-year overseas assignment). In these rare cases, a student may request an extension beyond seven years. Requests of this nature should be discussed with an academic adviser and be submitted to the Sr. Associate Dean of Faculty and Research; requests should include both an explanation for the delay and a proposal for degree completion.

MBA STUDENTS

Internships

All MBA students are required to complete an internship, as part of their degree requirements. As part of the requirement, MBA students must enroll in a section of GBA490. By default, the course for MBA students to enroll into is GBA490Z, which will be worth 0 credits. If an MBA student needs to have credit attached to their internship (to satisfy employers if unpaid position) then they can enroll in GBA490E. Students who fit this situation need to speak with their Ainslie OSE advisor. All students are required to complete the GBA490 survey and reflection at the end of their internship. A survey will also be sent out to the internship supervisor at your employer.

For internships beyond the required first-year summer internship, students would enroll in GBA490A, GBA490B or GBA490C depending on the term. Any student wishing to have an internship during the program should contact their Ainslie OSE advisor prior to securing their internship.

Transferring Credits from Another Institution

While Full-time and part-time MBA students can petition to transfer credits into their program from another institution, the transfer of core classes is not allowed. A maximum of three courses or seven and a half credit hours may be approved for transfer into the MBA program. The appropriate Faculty Area Coordinator and the Sr. Associate Dean for Faculty and Research must approve all graduate courses taken outside of Simon Business School for transfer credit. Any student seeking to transfer coursework into Simon programs from other schools or from other divisions of the University should obtain approval for transfer of course credits before registering for courses or s/he bears the risk that the course will not be approved for transfer credit.

The procedure is as follows:

- 1. All requests for transfer of course credit must be made with the student's academic advisor who will verify that the course meets the criteria
- 2. Obtain a Petition for Transfer Credit form from the Registrar's Office website under forms
- 3. Complete the form and attach transcript, catalog description for the transferring course and syllabus or detailed class outline. Using the description of Simon Business School courses found in the current Course Catalog, indicate specifically which Simon course is comparable to the transferring course or whether you are requesting to transfer it in as a general elective
- 4. Submit completed materials to the student's academic advisor. Those students going on the International Exchange Program should submit their materials to the Office of Student Engagement; Academic Operation will then consult with the Sr. Associate Dean of Faculty and Research and the Area Coordinator, when applicable

Guidelines for transfer credit approval are as follows:

Courses may not have been used to satisfy the requirements for another degree



- Courses must be at the graduate level
- A grade of "B" or better must be received
- Courses must have been completed within the past three years
- Courses must be from an AACSB accredited university or college
- Courses must be relevant to the student's course program of study, and must be similar in academic rigor to that of a Simon course
- Generally, transfer courses are counted only toward program credits, not specializations/minors. In rare cases, counting transfer credits toward specializations/minors is considered, with additional approvals including from the faculty director.

Once transfer credits are approved, students should arrange to have the following forwarded to Simon Business School Registrar's Office by the last day of final exams for the term in which you expect to graduate:

- An official transcript showing the grade and course credits received
- A transfer fee for each course taken outside the University of Rochester

Grades for transferred courses are not calculated in a student's cumulative grade point average. Grades earned as part of an approved University of Rochester/Simon Business School joint degree program are not included in the grade point average.

Exchange Program

The exchange program will not be offered in 2022-2023.

MS STUDENTS

Program Change Request

Program change requests are discouraged. A student who wishes to switch from their current program should submit a petition to the Director of Academic Advising who will consult with the Director of MS Admissions and then respond to the student whether the request to change is approved or denied. If approved, a change of program form will be submitted to the Registrar's office. Students should continue to attend classes in the program they were admitted to while waiting for the answer to their petition. No requests to change programs will be accepted after the first week of classes in the first term. Students cannot request to change to programs already in progress.

Internship and Non-Internship Tracks

All full-time MS programs have the option to choose an internship track. Students are required to choose whether they want the internship track or non-internship track before their program starts.

Students who do not choose the internship track will finish their programs in one academic year. The MSMA and MSBA programs will conclude in the spring, and the MSF and MSA programs will conclude in the summer. The last class for MSF and MSA students will be hybrid with the last class session and final exam requirement to be in-person.

Students who choose the internship track will finish their program the December of the following academic year. Those on the internship track will take their last class remotely but are required to come back for the in-person component of the class (held during Fall B exam week). All students in the internship track are considered full-time students through the completion of their program. For international students, I-20s are done based on when they will finish their program.



Changing the Internship Track Option

Students wishing to change their internship option and shorten or lengthen their program must meet with their academic advisor in Ainslie OSE. Students should be prepared to discuss the reason for the requested change. Requests are considered on a case-by-case basis.

If the change is approved, a Change of Internship Status form will be submitted to the Registrar. For international students, ISO will be notified of the new program completion date and new I20 will be issued.

- The deadline for MSA and MSF students to change their track is January 31
- The deadline for MSBA and MSMA students to change their track is November 30

If you have questions about changing your track, it is important to talk to your academic advisor right away. If after meeting with your advisor, a student wishes to change their internship track option after the deadline, the change must be approved by the Director of Advising of Ainslie OSE. If approved, the student will be charged an administrative fee of \$250 for the change to be processed.

MS to MBA

All MS students can apply as an MS to MBA applicant up to 5 years after their graduation. Therefore, a student can complete the MS program (having met all requirements for the MS degree prior to the start of the MBA program), gain a few years of work experience, return to Simon, and complete the MBA in only 1 additional year on a Full-time basis. Students are also eligible to continue employment and apply to the Part-time MBA program. Applications are accepted on a rolling basis and further questions about the application process can be addressed to the Full-time Simon Admissions Office (admissions@simon.rochester.edu). Candidates are considered for admission with all other applicants that year.



COURSE SUBSTITUTIONS

MBA STUDENTS (PT & FT)

All approved core course substitutions will need to be substituted with a more advanced course in the course waiver and must be approved by the area coordinator.

For Full-Time students, no core course substitutions are givæen for FIN402, STR401, GBA411, or GBA412. Part-Time students seeking substitutions for classes should speak with their advisor to discuss their options.

ACC401

- Upon providing supporting evidence to the Simon School's Registrar's Office, students with a CPA (or foreign equivalent) may waive ACC 401.
- Upon providing supporting evidence to the Simon School's Registrar's Office, students that have passed Level II of the CFA exam may waive ACC 401.
- Students with undergraduate degrees in accounting (or business with an accounting major or concentration), granted within the past 5 years, may petition the accounting Area Coordinator for a waiver of ACC 401. A copy of the degree evidencing the accounting degree, major or concentration, and transcripts reporting the grades for accounting courses must be submitted as part of the waiver request.
- Pass a financial accounting proficiency exam. Students wishing to take the proficiency exam
 need to send a petition no later than one week before the start of classes to the accounting
 Area Coordinator for approval to take the exam. Topics to be covered by the proficiency exam
 may be found by referring to a recent Simon School ACC 401 course outline (available from the
 Office of Student Services).

OMG402

MBA students can substitute OMG402 either through a petition based on prior schoolwork or by taking a proficiency exam provided by a member of the faculty. Students with undergraduate degrees in industrial engineering, operations research, (or business), granted within the past 5 years, that have taken a number of operations management courses may petition the operations Area Coordinator for a substitution of OMG 402. Transcripts reporting the grades for such courses must be submitted as part of the substitution request. Students must pass an OMG proficiency exam.

CIS401

A student can substitute CIS401 if they have an undergraduate or graduate degree with a major or concentration in an information technology related area and a grade of high pass (B+ or equivalently better grade) in the technology management and information economics related courses and/or have extensive technology management experience. Course substitution requests must be accompanied with relevant transcripts and, if applicable, documentation of prior information systems work experience. A student may substitute for CIS401 with a more advanced course in the same area by petitioning the CIS area coordinator with evidence of proficiency in the area.

MKT402

A student can substitute MKT402 if they have an undergraduate or graduate degree with a major or concentration in Marketing and a grade of high pass (B+ or equivalently better grade) in the marketing courses. Student may substitute for MKT402 with a more advanced Marketing course by passing a proficiency exam.



MS Course Substitution Process

Substitutions of core courses are generally not allowed in the MS programs. Even if a student feels they have taken an undergraduate class at an advanced level that might look the same as a core class in their program, substitutions are generally not allowed.

Two common exceptions that can allow core course substitutions. First, graduates of the University of Rochester undergrad program may be eligible for core course substitutions. This will be decided on a per case basis and should be discussed with the academic advisor. Second, students in the MSF program with sufficient accounting background or a CPA can substitute ACC401 for a more advanced accounting course, usually ACC423. To be able to do this, the student must meet with their advisor prior to the start of classes and petition for their case prior to the last day to Add/Drop.

MS students wishing to substitute an elective slot for a course not offered in their program must meet with their advisor and provide a rationale for the substitution. The program aims to support substitutions that will allow students to further their academic or career interests up to enrollment, scheduling, and program or course-specific constraints on student participation. The process below must be followed.

- **Eligibility**: Unless approved prior by the administration, all substitution requests are on an individual exception basis.
- **Deadlines**: Unless prior approval is provided for specific course substitutions by the Senior Associate Dean of Education and Innovation and the Faculty Director, all individual substitution requests must be discussed with the academic advisor well before the last day of the add/drop period in that term so that the substitution can be approved by the last day of the add/drop period in that term. Although substitution approvals can occur within a few days, they can take substantially longer and the onus of responsibility to act early is on the student.

Process steps

- 1. All MS students requesting to substitute a core class can only do so if sufficient evidence is provided that the student has taken the same or similar class.
 - a. They must submit their transcript and syllabus for that class to the Faculty Directors
 - b. The Faculty Directors will review to see if the prior class is sufficient to allow a substitution
 - c. If the substitution is approved a student needs to then work with their Ainslie OSE advisor to fill out and submit the Course Substitution Form
- 2. All MS students requesting to substitute an approved program elective for another elective, must first meet with their Ainslie OSE advisor
 - a. Approvals must be received from the Faculty Director and the Senior Associate Dean for Education and Innovation
 - b. In some cases, the faculty member for the class they wish to take may also need to give approval.
 - c. Once approvals are received, their Ainslie OSE advisor will work with the student on filling out the Course Substitution Form

University of Rochester Graduate - MS Substitution Note:

MS students with a University of Rochester undergraduate degree in business may be eligible to substitute a class. This will be decided on a per case basis and should be discussed with your academic advisor.



COURSE NOTES

GBA490Z American Business Practice

Designed for all MBAs and is zero (0) credits. If an MBA student needs to have credit attached to the internship (to satisfy employers if unpaid position) then he/she can enroll in GBA490B. Students who fit this situation need to speak with their Ainslie OSE advisor.

If the MBA student is international, they will need Curricular Practical Training (CPT) approval. After receiving a job offer letter from an employer, international students must apply for work permission from the International Services Office (ISO). CPT authorization for F-1 students requires:

- Full-time enrollment (minimum 10.5 credits per semester) for one academic year (two semesters)
- A detailed offer letter on employer letterhead which includes start and end dates, expected number of hours per week, job title, description of duties, and location of employment.
- A CPT Recommendation form filled out with approval from your academic advisor and Dean
- A GBA490 form filled out and subsequent registration in GBA490

Students should review the <u>CPT process and guidelines</u> provided by the International Student Office. Students should then take their offer letter and completed CPT form to their academic advisor in Ainslie OSE. Academic advisors will assist with submitting the paperwork to ISO for processing. Once the proper documentation is received, ISO will authorize employment.

At the end of the Internship/course, students are required to complete the GBA490 survey that will be posted in Blackboard. Students can find the requirements in Blackboard. This requirement will be due in early fall and will be reviewed by a member from the Experiential Learning team, who will then assign a pass/fail grade. This is required for graduation.

GBA490E American Business Practice

International students who wish to participate in a paid internship must have Curricular Practical Training (CPT) approval and are required to be registered for the required GBA490 course, which is one (1) credit. CPT allows F-1 students to participate in paid off-campus employment in their academic field, such as a credit-bearing internship or a job in their field. It is important that you do NOT begin any off-campus employment without prior authorization. If a student wants to do an unpaid internship, it is strongly recommended they speak with their Ainslie OSE advisor about CPT. Students with questions about CPT authorization should contact ISO for further guidance.

After receiving a job offer letter from an employer, students must apply for work permission from the International Services Office (ISO). CPT authorization for F-1 students requires:

- Full-time enrollment (minimum 10.5 credits per semester) for one academic year (three semesters)
- A detailed offer letter on employer letterhead which includes start and end dates, expected number of hours per week, job title, description of duties, and location of employment.
- A CPT Recommendation form filled out with approval from your academic advisor and Dean
- A GBA490 form filled out and subsequent registration in GBA490

Students should review the <u>CPT process and guidelines</u> provided by the International Student Office. Students should then take their offer letter, completed CPT form, and <u>GBA490 American Business Practice form</u> to their academic advisor in Ainslie OSE. Academic advisors will assist with GBA490 registration and submitting the paperwork to ISO for processing. Once the proper documentation is



fall semester.

received, ISO will authorize employment. Students who have a change in internship locations or whose internship gets extended must submit a new offer letter and get new CPT approval.

There is no fee for the one credit GBA490 courses, however, students will be billed the mandatory activity fee. At the end of the Internship, students must submit a GBA490 survey in

Blackboard. Students can find the report's requirements in Blackboard. This survey will be due in early fall and will be reviewed by a member from the Experiential Learning team, who will then assign a pass/fail grade for graduation. This is required for graduation. Students who continue their internship period into the fall will be required to register for GBA490. Students whose internship extends into fall must register for GBA490A in the fall semester and a second survey may be required at the end of the

CEIS Internships or those through other affiliated employers with the University are in a special category of "F-1 on campus employment at an off-campus location" and are also authorized by ISO. These internships do not require the academic year in status to be eligible. J-1 and domestic students must use some of their 18 months of academic training to be authorized for an internship. Work permission must be authorized by your J-1 sponsor for all on campus and off campus employment before beginning work. Registering for GBA490 is optional for J-1 internships. Students should speak with their Ainslie OSE advisor to ensure that they register for the appropriate course, given their visa status.

GBA491 Master's Reading Course/GBA591 PhD Reading Course

Students may register for a Reading Course (Independent Study) by filling out a Master Reading Course GBA491 form. Forms can be found on the Registrar's Office website. PhD Students who wish to register for the PhD Reading Course GBA 591 should first consult with the Simon PhD Office. Students must submit a completed GBA491 or 591 form which outlines the complete course synopsis to their advisor. Students should not attempt to register for this class online. Students are still responsible for the activity fee when taking this course and cannot use a paid project or Internship as the proposed curriculum for a Master Reading Course. Master Reading Courses may only be taken as electives and no more than two Reading Courses may be taken as credit toward an MBA degree. Reading courses may be graded on a pass/fail basis or with a letter grade. Pass/fail grades are not considered as part of the student's calculated GPA. The decision for grading rests with the professor overseeing the course.

Undergraduate Semester Courses

Simon Business School offers <u>100</u> and <u>200</u> level <u>undergraduate courses</u>. These courses are offered in the fall and spring semesters and appear in the University's course schedule. Undergraduate students may register for these classes by following the College's registration procedures. These courses are not available to Simon graduate students.

Executive MBA Courses

Simon Business School offers an Executive MBA program and an International Executive MBA program in Bern, Switzerland. Students who wish to register for these courses should consult with the <u>Executive MBA Office</u> located in 204 Schlegel Hall or by calling (585) 275-3439.

Graduate Courses at the University of Rochester

Matriculated MBA/MS Simon students who wish to register for graduate courses at the University of Rochester are required to consult with their academic advisor to confirm classes will not interfere with their other classes. These classes will not count towards degree requirements and will incur additional tuition costs. In rare cases, a graduate course at the University of Rochester could be approved for a



substitution. This would have to be approved by the program faculty director. If approved, a course substitution form would have to be completed. In addition, students must complete a Simon Add/Drop form and obtain the instructor's approval to join the class. Both completed forms are then submitted to the Simon Registrar's Office for processing. U of R courses do not appear on Simon unofficial transcripts but will appear on official transcripts.

Simon Business School Alumni

Simon alumni who wish to return to Simon Business School to register for classes are advised to consult with the Office of Student Engagement located in 202 Schlegel Hall or by calling (585) 275-8163.



REGISTRATION POLICIES

UR Student

UR Student (Workday) is the school's primary student administration system and supports the processes associated with a student's progression from admission through graduation, including, student records, registration, course rosters, grading, advising, and transcripts. Simon students will register for elective classes using <u>UR Student</u>. Matriculated students, depending on the program, may be pre-registered for classes by the Registrar's Office. First time non-matriculated graduate students are required to attend a non-matriculated student registration session at the beginning of their first term to register for classes. These sessions are offered before each term begins; for a specific schedule of session time/dates, please contact the Office of Student Engagement. Additional information, instructions, technical support, and "how to" answers can be found at the <u>UR Student</u> website.

Updating Student Information

- Domestic students should update their contact information (phone, mailing address, etc.) whenever it changes.
- International students on F-1 visa must update their address in UR Student within 10 days of moving to a new address.
- Students who change their names must complete the <u>Change of Name Form</u> and submit an acceptable form of proof of the name change to the Registrar's Office. Acceptable forms of proof include an original birth certificate, court order, driver's license, marriage certificate, or passport documents. International students must notify the ISO of the change.

Add/Drop Period

Withdrawing from a Course

If contemplating withdrawing from a course <u>after the first week</u>, students are required to meet with their academic advisor to discuss the change and to request a Course Withdrawal form. In addition to approval from their advisor, students will need to obtain approval from the Assistant Dean of Students if it is after the add/drop period. Students will need to complete the Course Withdrawal form with the instructor's approval signature and return it to the Registrar's Office for processing. All withdrawals submitted after the first week of classes will be refunded based on the current <u>Refund Schedule</u>. Instructors will choose a grade of "W" (withdrew) or "WE" (withdrew while failing) for courses dropped after the first week of classes.

PhD students must submit course change requests to the PhD Office for approval. PhD students who need further information should contact the PhD Office at 275-2959. Students dropping a course after the first week of classes may be responsible for paying a portion of the tuition.

Course Loads and Student Status

Verification of enrollment for matriculated and non-matriculated Simon students is based on the following each semester:



- Full-time = 10.5 or more credit hours
- Part-time = 10 or less credit hours
- Half-time (for financial aid purposes) = at least 6 credit hours

1st Year MBA students cannot overload. Students needing verification or confirmation of their enrollment status for loans, health insurance, or scholarships, may request an <u>Enrollment Verification</u> <u>through the National Student Clearinghouse</u>.

Extra Courses

Students at Simon have predesigned program requirements that they are required to complete in order to graduate. If a student wants to take extra classes beyond their program's requirement, they must meet with their advisor in Ainslie OSE. These requests are not guaranteed to be approved. They are reviewed on a case-by-case basis.

Course Audits

Generally, students can audit Simon Business School courses outside of program requirements if they do not interfere with required courses and there is space in the classroom. Students must submit a completed Audit form signed by their advisor and the instructor of the course to the Registrar's office to audit a class. There is a fee for auditing a course and no refund is given for dropping an audited course after the end of the add/drop period. Take-2 vouchers (see below) cannot be used to audit courses. Course requirements (e.g., assignments, exams, and class participation) for an audited course will be determined by the course instructor. No credit will be awarded for audited courses, and students who successfully complete an audited course will receive a grade of "AU" on their transcript in lieu of a letter grade. If a student drops from an audited course, the course will not appear on the transcript. Should a non-matriculated student auditing a class wish to matriculate, they would be required to repeat the audited course for credit. Students may not change from audit to credit or credit to audit after the add/drop period has ended.

If you choose to audit a course, you should bear in mind the following:

- Matriculated students may not take the same course in the future for a grade.
- You are considered as "guests" in the classroom. You should ask questions in class only if you've
 done all the readings and assignments. Questions should be limited to avoid disrupting the flow of
 the class.
- You will not be permitted to fill out a course evaluation
- If you are unsure about classwork, or taking an exam, you should contact the professor and politely ask them what they would prefer you do.

Take 2 Voucher

Graduating Simon Business School MBA students are allowed to take up to two courses beyond the required courses needed for degree completion, free of charge, subject to certain guidelines. Full time students must have met all graduation requirements before this option can be utilized. For part time students, free classes can be taken in the term a student is attending their last required classes. Any questions regarding enrollment eligibility should be directed to the Registrar.

The course(s) can be taken no earlier than the term prior to graduation and no later than one year (3 semesters) after graduation. Students graduating from the Executive MBA program have slightly different guidelines for Take 2 classes and should discuss the program with their academic adviser. Take 2 vouchers cannot be used to audit a course or retake a course to improve a grade. The grade received will not be included in the student's cumulative grade point average. Courses taken after graduation will be on a separate non-matriculated record and do not count towards GPA, specializations, or minors.



If a student withdraws after the drop/add period, a grade of "W" or "WE" will appear on the official transcript. If a course is oversubscribed, students using a Take 2 voucher will have the lowest priority. Students must submit the voucher form before the last day of the drop/add period. Vouchers submitted after that time cannot be considered. Take 2 vouchers are only valid for Simon Business School courses and will not be counted toward concentration requirements.



EXAMS

Scheduling

All students are required to take course exams when scheduled. Students should not book flights home before final exams are over and then expect to be accommodated with an alternative exam time. If a student cannot take an exam on the scheduled day, permission must be requested from the instructor to schedule the exam at an alternate time. Failure to discuss any potential conflicts with the instructor before the exam date could result in zero credit (e.g., exam failure).

Faculty members are under no obligation to offer midterm and final exams outside scheduled times. Exams are administered during pre-determined exam periods. More than two final exams on one day is considered a hardship. Students who find themselves scheduled for more than 2 exams on the same day should contact their academic advisor to discuss options for alternate exam times.

Exam Procedures (In Person)

- Exams will use randomized seating charts with no adjacent seating.
- Before the exam students will be asked to place all bags and non-exam materials along the exam room's front wall.
- No student may have their phone on them during the exam.
- Proctors have been instructed to report all suspected violations of the code of academic
 integrity to the instructor and to both the Chair of the Academic Integrity Committee and the
 Ainslie OSE representative immediately after the exam is completed. Students violating the code
 may be removed from the exam.

Exam Procedures (Online)

- This option is only available to students taking online courses. There are no temporary Zoom allowances for exams in classes that meet in-person.
- The professor will determine how to give the exam (Blackboard, word document, etc.)
- If taking the exam using Zoom, and unless told otherwise, students' cameras should be on and their microphones should be muted. Names presented should also match the student's name in the class roster.
- Faculty, zoom moderators, and proctors (if helping) have been instructed to report all suspected violations of the code of academic integrity to the instructor and to both the Chair of the Academic Integrity Committee (AIC) and the Ainslie OSE representative immediately after the exam is completed. Students violating the code may be removed from the exam and/or subject to sanctions deemed appropriate by the AIC.
- Students experiencing any technical difficulties during the exam should notify the instructor or zoom moderator immediately of any problems.
- Timely upload of exams or worksheets is expected as outlined by the professor or as granted for students with approved accommodations.
- Any assignments or exams with an Academic Honesty Pledge must have the pledge signed.
 Submissions without a signed pledge will result in a score of zero."

Regrading

Under certain conditions, some faculty may permit students to submit an examination for re-grading. Faculty are under no obligation to re-grade exams. Exams submitted for re-grading must not be altered



in any way from the original examination. Any alteration can result in charges of academic dishonesty, which can bear serious penalties including dismissal from the program. Many faculty members photocopy exams before returning them to students in order to detect alterations. Keep in mind that faculty may have certain re-grade policies that may include, among other specifics, a time frame for submitting re-grade requests or a point system or other procedure for determining when and if to accept a re-grade request. Additionally, it is important to note that the new grade will supersede the original grade regardless of whether it is higher or lower. All re-grade requests should be discussed directly with the faculty member.



GRADING

Grade Distribution

The Simon Business School requests each faculty member not exceed a 3.5 average GPA for each graduate business course taught in each term. Faculty unable to fulfill this request must seek approval of the Senior Associate Dean of Faculty and Research prior to the grade submission deadline.

Grading System

The University's grading system and grade points for graduate students are listed below:

A 4.0 Excellent

A- 3.7

B+ 3.3

B 3.0 Good

B- 2.7

C 2.0 Poor E 0.0 Failure I Incomplete

W Withdrew

WE Withdrew while failing N No grade reported

S Satisfactory (courses graded on a pass/fail basis)

AU Audit

Grades of "N"

An "N" grade may be reported when a professor has no record of a student's attendance, when the student has failed to appear for the final exam or when the student has not turned in required assignments. This is a temporary grade and will be replaced by the appropriate letter grade once calculated.

Grades of "E"

If a student receives a grade of "E" in a course, he or she will not earn credit for that course. The failing grade will be included in the calculation of the GPA until the course is retaken. If the course is retaken, only the second grade will be included in the GPA calculation. Students may retake a course only once. A student cannot graduate if the "E" is received in a core class. A student can graduate if the "E" is received in an elective. Additionally, the failing grade will remain on the student's transcript even when that course is repeated.

Incompletes "I"

A student will be allowed to receive an Incomplete in a course when one or both conditions exist:

- 1) Most of the work in the course has been completed and/or
- 2) The student is unable to complete the course because of circumstances beyond his/her control. A grade of "I" is granted at the discretion of the instructor and requires the student to complete an Incomplete Grade Contract. If a grade of "I" is denied, the student is still able to withdraw from the course on or before the last day of classes with the approval of the instructor. A grade of "WE" (withdrawal while failing) may be given if a student's performance is unsatisfactory at the time of the withdrawal.



There are two ways to complete an incomplete course:

- 1. Completing the course by submitting the work to the original instructor on date that has been agreed upon by the instructor and student
- 2. Completing the course by repeating it within one academic year.

If a student is repeating a course to complete the coursework for their incomplete grade, they should fill out an <u>Incomplete Grade Contract</u>. These forms are on the <u>Registrar's Office</u> website. Once the instructor determines that the contract is fulfilled, the instructor submits a Change of Incomplete Grade form to the Registrar's Office to replace the "I" with the grade earned by the student. If the Simon Business School Registrar's Office does not receive a Change of Incomplete Grade form within one year of the date the Incomplete was assigned, the grade of "I" is changed to "E."

Pass/Fail

The Simon Business School does not normally offer Pass/Fail.

Grade Posting

Faculty members are required to submit grades for summer and fall semesters to the Registrar's Office within **four calendar days after the final exam**, or **four calendar days after the last class if there is no exam**. In the <u>spring semester</u>, <u>faculty must turn in their grades within four calendar days of the exam for cohort courses</u>, and 48 hours for all other courses. Students may not request their grades from Simon staff, faculty or faculty assistants. Students may access their grades through UR Student. These links can be found on the Registrar's Office Website.

Grade Changes

If it becomes necessary to change a grade after it has been reported to the Registrar, the instructor can submit the revised grade through the UR Student grading portal. The grade change will be sent to the Senior Associate Dean of Faculty for approval before the new grade can be posted. Requests to change a grade (either for the course or an exam) will not be considered if they are made more than 6 weeks after the instructor submits the final grades to the Registrar's Office.

Transcripts

Official Transcripts:

Must be requested through the University Registrar's Office. Effective January 2021, official transcripts will reflect a quarterly grade point average (GPA) and cumulative grade point average (GPA). These transcripts include all courses taken at the University of Rochester.

Unofficial Transcripts:

Can be requested through UR Student. After logging into your UR Student account transcripts can be accessed in the student dashboard or by typing "generate unofficial transcript" into the search bar. Simon School unofficial transcripts reflect quarterly grade point average (GPA) and cumulative grade point average (GPA). These transcripts include Simon School courses only.

Note: The Simon School will not duplicate transcripts from US or international universities that you attended. You must contact those institutions directly for copies.

Required GPA

Students must earn, and maintain, a cumulative grade point average (GPA) of at least 3.0 to graduate from Simon Business School. Failure to achieve a 3.0 GPA by the end of each term will result in the Academic Standards Committee reviewing your grades and determining requirements for continued enrollment in the program.



Dean's List

Simon Business School maintains a Dean's List for MBA/MS students at the beginning of each term to recognize students who have achieved academic excellence in the preceding term in their program.

Eligibility

- Full-time students taking a minimum of 10.5 credit hours with grade point averages of 3.7 or higher for that term.
- Part-time students, who have completed 7.5 or more credit hours as a matriculated student during the academic year and obtain a cumulative 3.7 or higher, are evaluated once a year. This occurs after the spring semester for the preceding academic year.
- To be eligible for the Dean's List successful completion of all courses taken during the term is required
- No "N" or "I" grades can appear on the student's transcript

All students are notified by letter that they have been placed on the Dean's List.



WITHDRAWAL OR LEAVE

Withdrawal from Program

At Simon, students, faculty and staff work in partnership. When a student contemplates leaving the program for any reason, that departure has an effect on everyone related to that student. Before a student may withdraw from either the MBA or MS program, we require that the student meet with their academic advisor. The advisor will discuss with the student the reason for the withdrawal and determine if the factors necessitating the withdrawal could be changed. If after discussion, a student still wishes to withdraw from the program, the Change of Status form must be completed and submitted to the student's advisor who will sign it, obtain other required signatures, and submit it to the Registrar's office. Students withdrawing from Simon Business School are subject to the refund policy which is available on the Registrar's website.

Leave of Absence (LOA)

Students must maintain continuous enrollment to obtain their degree. Full-time MBA/MS students must register for the fall and spring semesters to maintain continuous enrollment; they need not register for the summer semester. Part-time students must register for at least one course every fall and spring semester to be continuously enrolled. Students must be either continuously enrolled or on a leave of absence to be considered in good standing. MBA/MS students who are unable to maintain continuous enrollment may remain matriculated in the degree program by taking a leave of absence. Students considering a leave of absence should consult with their academic advisor. To apply for a leave of absence the Change of Status form must be completed. Once the form is completed, including both the reason for the request and the expected duration of the leave, it should be submitted to their academic advisor who will submit it to the Registrar's Office for processing.

Students may request a leave for up to a maximum of two semesters (one academic year). Only one leave is typically approved during a degree program. Scholarships are typically not impacted if the student is on an approved leave of absence and is expected to return within one academic year. International students should consult with ISO before requesting a leave of absence to understand all of the potential implications of the LOA. Students who have not maintained continuous enrollment will not be allowed to apply for CPT until the continuous enrollment requirement is satisfied. Students failing to register for three consecutive semesters will be withdrawn from the program.

Medical Leave of Absence

Students requesting a medical leave of absence must meet with the Director of Academic Advising in Ainslie OSE, who will guide a student on the next steps. Medical leave requests are reviewed by University Health Service (UHS), and the Director of UHS will make a recommendation to the Simon School regarding the appropriateness of the request. The recommendation will be based on the seriousness of the issue and the extent to which the health problem has interfered with the student's coursework. Contemporaneous evidence of both is required. The School will make the decision concerning the leave request and will inform the student of that decision, including the effective date of the leave and any other conditions that are deemed appropriate to the circumstances. Except in unusual situations, the petition to go on leave for medical reasons must be initiated by the student before the end of the term in question.

Students who wish to return from a medical leave of absence must notify the Director of Academic Advising in Ainslie OSE who will ask UHS to review relevant health-related information. The Director of



UHS will make a recommendation regarding the appropriateness of allowing the student to return from medical leave of absence. The recommendation will be based on evidence that the condition that necessitated the leave is under sufficient control to allow the student to make a successful return. The School will consider the recommendation and whether any conditions imposed on the leave have been met and will inform the student of its decision. Except in unusual situations, the petition to return from medical leave of absence must be initiated by the student at least two and preferably three months before the expected date of return.



TEAM EXPECTATIONS

Teamwork is an integral part of any Simon MS or MBA program. It is expected that students will work in teams in all or most of their courses. Cohorts are based on students' degree programs and each cohort will typically complete core classes together.

Assigned Teams

Each cohort is divided into student teams. Normally assigned in groups of five members, these teams are thoughtfully constructed to include varied skill sets and experiences. It is common for a team to include students with diverse professional experience, varying functional and industry experience, varied academic training and cultural experiences. The fundamental goal of the team is to build on these experiences and skills and harness the talents of each team member as a cohesive unit. In some degree programs, assigned teams may be reconfigured after some terms. This process allows students the opportunity to have a wider variety of team experiences and teaches more about team process. The School provides significant support to teams. The Orientation includes sessions on team building, communication, and effective teamwork strategies. Teams then create a charter that all team members agree to, which is designed to operationalize how teams will work together, communicate, meet, and submit assignments. Team check-ins will be conducted with the team's coach and/or advisor during the term to provide additional support.

Assigned teams are reconfigured only in exceptional circumstances. <u>If team problems develop, the</u> following steps are recommended:

- Talk about the problem within the team
- Use teamwork tools provided during Orientation and training on conflict resolution
- Consult with the team's coach (for first year full-time MBA students)
- Discuss the matter with your academic advisor in the Office of Student Engagement
- If the issues are unresolved after completing the previous steps, then bring the issue to the attention of the professor teaching the course.

Team Projects & Peer Review

In core courses, students' grades are determined by a combination of individual performance on exams and sometimes homework, joint work with teammates on homework and/or projects and class participation. Individual faculty determines the weighting of these different factors in grades. In many of the core courses, faculty design projects for students to complete as teams. One objective of team projects is to provide substantive assignments that allow for learning about the subject area and learning about the process of collaborative professional teamwork. In order to provide incentives for the entire team to participate and become knowledgeable about the project, project-related questions are often placed on examinations. Team projects/homework should be completed within your assigned team. Collaboration with members of other teams is not allowed unless approved by the professor. Unauthorized collaboration with other students would constitute a breach of Simon Business School Code of Academic Integrity. To provide additional incentives for all team members to participate fully in team assignments, most faculty use peer evaluations as a factor in determining students' grades.

Coach Program

The Simon Coach Program, established in 1996, is one of the first applied leadership programs among nationally ranked business schools. It pairs first-year teams formed at the beginning of the MBA Core program with a second-year student who serves as a mentor and coach. Simon's MBA coaches are



nominated by peers and selected by Simon faculty. They are consistently among the top 25% of students in their class.

Coaches collaborate to re-write their charter and refine the coaching program at the beginning of each academic year and receive extensive training in leadership through a 2-term course provided tuition-free by the Simon School.

The coaches' primary roles are twofold. They serve as peer mentors in the job search process, sharing the lessons of their own internship experience, facilitating application of the search strategies provided by Simon's CMC professionals, and lending individual support to 1st-years navigating the process. They are also Simon's key source of feedback and advice on teamwork skills, facilitating the development of each 1st-year's self-awareness as a team member, and helping him or her tackle the challenges of collaboration.

Coaches attend one 1st-year team meeting each week of fall and winter quarters, designating some part of the meeting to student issues ranging from job search strategy to course selection. They also observe team dynamics in each meeting, and twice per term lead a peer-based assessment process, in which 1st years evaluate their own and other team members' contributions to the group effort. Coaches compile the results and provide individual feedback on strengths and areas for improvement, aimed at building each team member's collaborative skill.

The heart of the program lies in the engagement and interaction of the coach with their 1st year team. Coaches build a relationship with their team as a knowledgeable peer and supportive colleague. They become trusted members of their team's professional network and a meaningful part of their career development. The experience provides Coaches with leadership insights and skills that will serve them over the life of their own careers.



Academic Probation Policy

Amended by Academic Standards Task Force Faculty Approved Policy: July 14, 2022

Governance

The Academic Standards Committee (ASC) monitors the academic progress of all Simon MBA/MS students. The purpose of the committee is to oversee processes related to monitoring and retaining students who are struggling academically. The committee is comprised of faculty along with ex-officio members that include academic advisors from the Ainslie Office of Student Engagement (OSE).

2022-2023 Academic Standards Committee

Ron Schmidt, Janice M. and Joseph T. Willett Professor of Business Administration for Teaching and Service (Chair)

Harry Groenevelt, Associate Professor of Operations Management
Dennis Kessler, Edward J. and Agnes V. Ackley Clinical Professor of Entrepreneurship
Ex Officio Members: Ainslie OSE Academic Advisors (FT, PT, MMM, EMBA), Simon Admissions Financial
Aid Officer

*Committee membership is subject to change at any time.

Covered Under the Policy

All Simon full-time and part-time MS and MBA students, as well as any other student enrolled in an MS or MBA course at Simon, matriculated or non-matriculated.

Academic Probation

- A. To graduate, students at Simon must complete the required number of credit hours for the program in which they are enrolled while achieving a cumulative grade point average (CGPA) of 3.0 or higher. In addition, the student must earn passing grades in all core courses. A student who falls below a CGPA of 3.0 enters **Academic Probation** in the mini term following the term in which the CGPA falls below 3.0.
- B. Students who enter academic probation are required to meet with their academic advisor within 5 business days of being notified. Working together, the advisor and student develop an **Academic Recovery Plan** (ARP), described in more detail below. Although the student and advisor work together to develop a recovery plan, achieving the plan's requirements is solely the student's responsibility. If the student and advisor cannot agree on an ARP, then the student will be referred to the Academic Standards Committee (ASC).
- C. Once a student is on academic probation, the student may be subject to additional consequences and limitations imposed by the ASC. When considering such consequences and limitations, the ASC will take into consideration the student's situation, compliance with their academic recovery plan, and the entire academic history of the student at the Simon School. Such consequences are not limited to, but may include the following:
 - a. Participation limitations: These can include limitations on the student's employment status, the number of courses taken per term, and participation in Simon activities, including not being permitted to act as a member of the board of a Simon student organization, participate in exchange programs, or participate in international immersion programming.



- Whether these limitations are imposed and at what time they are imposed will depend on the context of the ARP and the student's academic difficulties. Because the ARP is tailored to the student's situation, limitations will not necessarily uniformly apply to all students.
- b. Suspension and Dismissal: Failing to meet the requirements of the student's ARP may lead to more serious consequences including suspension and dismissal. If after one full mini-term after entering probation, a student's academic performance does not meet the requirements of their ARP, the students may face the possibility of suspension or dismissal from the program. Such suspension or dismissal is preceded by notification by the Chair of the ASC that the student's matriculation is in jeopardy and the conditions to avoid suspension or dismissal.
- D. Note that some scholarships may also be impacted by a student's academic performance, which are beyond the consequences and limitations imposed by the ASC.

Academic Recovery Plan

- A. An ARP details the causes of academic difficulty and a plan for how the student can improve their academic performance to ultimately meet graduation requirements. With the advisor's help, the student identifies steps to improve their academic performance and the relevant resources available to the student to help them succeed.
- B. The ARP also includes a set of requirements that the student must fulfill that demonstrate their commitment to improving their academic performance. Such requirements can be specific actions (e.g., meet with the advisor weekly, attend tutoring or office hours) or performance in future classes (achieve a 3.0 next term).
- C. The ARP will typically include, but is not limited to, required meetings with the student's academic advisor, a list of resources available to the student, and a timeframe in which specific academic accomplishments must be achieved. The ARP may also include limits on participation in non-academic activities that help to ensure focus on the student's academic performance, such as limiting employment status, involvement in Simon organizations, or the number of courses taken per term.
- D. The ARP will serve as an agreement between the student and the ASC. The student will be required to sign the ARP (electronic signatures are allowed) within 5 business days of the required advisor meeting. A copy will be shared with the ASC and be kept in the student's academic file. If the ASC finds an ARP too harsh or lenient it can require the advisor to revise the ARP and obtain the student's signature. Such a revision needs to be returned to the ASC Chair within 5 business days.
- E. If a student fails to comply with the requirements of the ARP within a term, the advisor may be required to take further action (e.g., escalating the case within the advising organization or referring the case back to the Academic Standards Committee).
- F. After each term that the student remains on academic probation, the advisor and ASC will review the student's academic performance and compliance with the ARP. With the approval of the ASC, the ARP may be updated to reflect the new situation (e.g., academic probation may be ended, new or different conditions may be imposed). As described above, the ASC may also suspend or dismiss a student if they fail to comply with their ARP. The required timelines for such revisions to the ARP should follow those specified in D.

Appeals

A. A student who faces sanctions, including suspension or dismissal, due to academic probation has the right to appeal the decision of the ASC. The first appeal is to the ASC and is intended to provide an opportunity to consider overlooked, exceptional, or unfair circumstances pertinent to the case. It is not intended to be another review of the facts of the case already considered. The only grounds on



which an appeal can be made are: to consider new information sufficient to alter the decision that was not available at the time of the committee's decision, or to determine whether errors substantive enough to affect the decision were made during the committee's review of the case.

- B. Appeals must be initiated by means of a letter written to the Chair within 5 business days of the date of the decision letter. The letter should state the grounds on which an appeal is made and what the student believes supports an appeal on those grounds. The letter should be emailed to the Ainslie OSE advisor, who will send the letter to the Chair on the student's behalf. The Chair, or if necessary, another member of the ASC, provides a written appeal response letter within 5 business days of receiving the Ainslie OSE advisor letter, indicating whether the appeal succeeds.
- C. If the first appeal is denied, the student can appeal to the Dean of the Simon Business School by providing a second written letter of appeal within 5 business days of the date of the ASC's appeal response letter. This letter, along with the ARP, notes the student's progress toward the ARP. The student's transcript will also be provided to the Dean. The Dean's decision about the appeal will be final.

Contact for Clarification or Information

Assistant Dean of Students, Dennis Proulx

Repeating a Class and Course Retake Limits

Policy amended by Academic Standards Task Force Faculty Approved Policy: July 14, 2022

- A. As part of an Academic Recovery Plan (ARP) students may be advised to retake a course to improve their academic record. Other students may elect to repeat courses to better their understanding and recorded performance in each course. Students may repeat/retake a given course only once. To apply to retake a course, the student must meet with their advisor and complete the course retake form, which requires Advisor approval.
- B. When a course is taken for a second time, the credits earned in the second attempt will replace the previous credits earned; the course credits are only counted once. Both courses and their respective grades appear on the transcript, but the second grade (not necessarily the better grade) replaces the original grade in computing the cumulative grade point average (CGPA); the original grade is no longer counted in the CGPA.
- C. For elective courses, a student has an additional option beyond repeating the course when they receive a lower grade than desired. The student may choose to substitute another elective available in their program for the original elective and use the grade from the substitute course to replace the grade in the original elective for CGPA calculations. So-called substitution retakes have the same effect as repeating a course (does not increase the total credits, replaces the grade for CGPA purposes, and both course grades are retained on the transcript). Substituting an elective requires appropriate approval from the Faculty Area Coordinator and the Senior Associate Dean of Education and Innovation, in addition to the Advisor approval required through the course retake form. Students may not use a substitution retake for core courses; to replace a grade in a core course the student must repeat the course.
- D. Course retakes are limited. The maximum total courses a student can apply to retake, either as a repeat or substitution retake, is three. If a student repeats or retakes a course and does not receive a grade of B or above, the student is no longer eligible to retake or repeat any further courses.



- E. Students will be charged per credit hour and are responsible for full payment of all course retakes. Scholarship awards and flat rates will not generally be applied to course retakes. Before the term begins, students can petition the Assistant Dean of Students to lower the cost of the retake within 3 business days of registering for the course. Petitions should include your name, URID, and reasoning for request.
- F. The Assistant Dean of Students will consult with the Financial Aid Officer and will respond before the last day to Add/Drop with a written statement of the tuition reduction that is granted, if any.
- G. Whether a petition succeeds in lowering the cost of the retake depends on the merit of the student's case, the financial impact on the student, and the source of the academic difficulty, including academic integrity violations. Petitions to lower the cost of a course retake involving sanctions for academic integrity violations generally do not succeed.

Contact for Clarification or Information

Assistant Dean of Students, Dennis Proulx

Academic Integrity Policy

Amended by Academic Integrity Task Force Faculty Approved Policy July 14, 2022, with minor amendments by Academic Integrity Committee approved July 17

Introduction

As an educational institution, the Simon Business School's commitment to academic integrity ensures respect for the reputation of the school, its students, faculty and staff, and the degrees it confers.

For all those earning a degree, academic honesty enhances the quality and fairness of the educational experience and enriches the learning environment. Cultivating high expectations for professional conduct amplifies the skills of analysis and judgment that distinguish a Simon education.

All members of the Simon community are responsible for upholding high standards of honesty and adhering to the Code of Academic Integrity. Every Simon student, as a member of the community, is responsible for pursuing their learning with honesty, by avoiding misrepresentation of their academic work or attempting to advance their academic standing through fraudulent or unauthorized means. Students are also responsible for avoiding knowing involvement with any other student's violation of this standard of honest behavior.



Covered Under the Policy

All Simon full-time and part-time MS and MBA students, as well as any other student enrolled in an MS or MBA course at Simon, matriculated or non-matriculated.

Governance

2021-22 Academic Integrity Committee (AIC)

David Oliveiri, Executive Professor (Chair)

Paul Shanahan, Executive Professor

Gerard Wedig, Associate Professor

Dennis Proulx, Assistant Dean of Students (ex officio)

Clarissa Bason, Academic Integrity Committee (AIC) Liaison, Ainslie Office of Student Engagement (ex officio)

*Committee membership is subject to change at any time.

Violations of Academic Integrity

Examples of violations of academic integrity include, but are not limited to:

- 1. Unauthorized collaboration (e.g., working with others after the professor indicated an assignment was to be independent work)
- 2. Plagiarizing words or ideas
- 3. Failure to provide attribution of the appropriate source (improper citations of work)
- 4. Receiving unauthorized aid (e.g., using unauthorized resources such as prior year submission or Chegg)
- 5. Fabrication or falsification of information (e.g., fabricating data or analysis tables)
- 6. Providing unauthorized aid (e.g., knowingly allowing others to copy or use completed assignments or parts thereof, not taking reasonable steps to protect work from attempts to copy)

Procedures for Handling Suspected Academic Integrity Violations

Requirements for Reporting

- A. Anyone, including staff, student, or faculty, who is made aware of an incident of a suspected breach to the academic integrity policy, is responsible for alerting at least one of the following: the professor/instructor, an Ainslie Office of Student Engagement (OSE) advisor, an Academic Integrity Committee (AIC) member, or the Assistant Dean of Students. These individuals will forward the concern to the AIC Chair, who will work with the instructor to address the incident.
- B. Course instructors may not come to a private agreement with a student in a case of suspected academic dishonesty. Course instructors may not ask or allow a student to drop or withdraw from a course or impose a penalty of any kind on a student through any means that fall outside of the procedures outlined below.

Initiation of Matter

- A. When an academic integrity matter is discovered by the instructor or reported to the instructor, the instructor will write up the suspected infraction using the appropriate template and submit this to the AIC Chair. As part of this submission, the instructor will indicate their preference on whether to use the instructor or committee resolution process.
 - a. When an academic integrity matter is reported or discovered, the instructor has two choices. The first is to handle the matter through the instructor resolution process. The



second is to forward this to the committee resolution process, which can replace the instructor resolution process. The instructor resolution process is intended to allow expeditious resolution of matters that the instructor feels comfortable directly addressing with the assistance of the AIC Chair. The committee resolution process is for cases when the instructor is unwilling or unable to use the instructor resolution process.

- B. Once a matter is initiated and until resolved, the student may not drop or withdraw from the relevant course during this process. If the student drops or withdraws, s/he will be reinstated in the course.
- C. If course grades are due, and there is a pending case(s) in a course, the instructor should submit a grade of "N" for the student(s). "N" is a temporary grade which will be replaced by the appropriate letter grade (which may include grade sanctions) once the case is resolved.

Instructor Resolution Process

- A. The AIC Chair checks whether the case is severe enough to warrant sanctions greater than course failure and whether the student(s) involved has(have) a prior violation. In either circumstance, the AIC Chair forwards the case to the Review Panel Process, notifying the instructor of the change in process.
- B. If the case continues in the instructor resolution process, the instructor will send the proposed instructor resolution form to the student, thereby notifying the student(s) in writing of his/her suspicion of academic misconduct, outlining the facts and circumstances supporting the suspicion. The instructor should meet with the student to discuss the alleged misconduct and the proposed instructor resolution.
- C. If, after meeting with the student(s), the instructor determines that a violation of academic integrity has occurred he/she will propose a resolution, including a sanction, and document this in the AIC resolution form. As indicated in the form, instructor resolutions can impose sanctions ranging between lowered grades on an assignment to course failure, but these recommended sanctions must follow AIC guidelines.
- D. If, after meeting with the student(s), the instructor determines that a violation of academic integrity has not occurred he/she will pass the information to the AIC Chair and the matter will be considered closed.
- E. To ensure sanctions match guidelines, the instructor will forward the resolution form including the proposed resolution and sanction to the AIC Chair. AIC Chair reviews/verifies the consistency of enforcement and sanctions, and checks whether the student has prior violations.
 - a. If the student has prior violations or the matter is severe enough that it could lead to a sanction more severe than course failure, then the AIC Chair will forward the matter directly to the Review Panel Process, notifying the instructor of this change in process.
 - b. If the AIC's records do not reveal the student has a prior academic integrity violation, and the proposed instructor resolution is determined satisfactory by the Chair (consistent with enforcement and sanctioning standards), the instructor will be notified and the instructor will send the approved instructor resolution form to the student.
 - c. If the AIC's records do not reveal the student has a prior academic integrity violation, but the resolution is determined not aligned with sanction guidelines the Chair works in consultation with the faculty member to modify the sanctions to align the sanction with guidelines and precedent. The instructor will then send the approved instructor resolution form to the student.
- F. The student will have up to five business days to consider the instructor's resolution and to sign or decline the resolution.



- G. If the student(s) sign(s) the form, the instructor will notify the AIC Chair and AIC Liaison. The matter will be documented via the appropriate AIC/Ainslie OSE Assistant Dean of Students letter to the student(s) and to the AIC record.
- H. If any student(s) in the matter disagree with the instructor resolution or fail to sign the form within the allotted time frame, the case(s) will be directed to AIC Chair to form a Review Panel.

Academic Integrity Committee Resolution Process

The committee resolution process may only be introduced if the instructor is unwilling or unable to use the instructor resolution process. This may happen if the reporting person is not an instructor, and the matter is not relevant to a single course or instructor.

The intention of the committee resolution process is to provide an expeditious resolution of matters for cases that are not handled by instructor resolution yet will not necessarily rise to the level of the review and hearing process. The committee resolution process follows a similar procedure to the instructor resolution process.

The committee resolution involves exactly two members of the AIC with one held out from the resolution process in case the matter rises to a hearing. The two members involved are referred to as the AIC resolution team.

- A. The AIC resolution team checks whether the case is severe enough to warrant sanctions greater than course failure and whether the student(s) involved has(have) a prior violation. In either circumstance, the AIC resolution team forwards the case to the Review Panel Process, notifying the instructor of the change in process.
- B. If the case continues in the committee resolution process, the AIC resolution team will communicate with the instructor or other relevant parties regarding the suspicion of academic misconduct, outlining the facts and circumstances supporting the suspicion in writing on the resolution form.
- C. If, after reviewing the evidence provided by the instructor, the AIC resolution team agrees that a violation of academic integrity has occurred, the committee will propose a resolution, including a sanction. As indicated in the form, committee resolutions can impose sanctions ranging between lowered grades on an assignment to course failure, however, these recommended sanctions must follow AIC guidelines. If at this time the AIC resolution team deems the matter severe enough that it could lead to a sanction more severe than course failure, then the AIC resolution team forwards the case to the Review Panel Process. Otherwise, the AIC resolution team forwards the resolution form to the AIC Liaison to share with the student.
- D. The student will have up to five business days to consider the AIC resolution and decide whether to sign or decline to sign the resolution.
- E. If the student signs the form, the matter will be documented via the appropriate AIC/Ainslie OSE Assistant Dean of Students letter to the student(s) and to the AIC record.
- F. If any student(s) in the matter disagree with the AIC resolution or fail to sign the form within the allotted time period, the process will continue to the Review Panel stage. The AIC resolution team will transition to be the Review Panel.

Review Panel and Investigation

If the matter cannot be handled by instructor or committee resolution, the AIC Chair will determine which two AIC members will sit on the review panel (this is automatically the AIC resolution team if committee resolution was used). The Review Panel will consist of two AIC members and the Assistant



Dean of Students. The AIC members involved in the review panel will not be involved in the hearing panel. The Chair will ensure that AIC members rotate between the review panel and hearing panels.

The review panel will review the documentation and evidence from the earlier steps and potentially solicit additional information of the Assistant Dean of Students or AIC Liaison or require them to solicit additional information or further investigate specific aspects of the case.

After the review and any further investigation concludes, the panel will either 1) determine there is sufficient evidence that a violation occurred and the case will proceed to a hearing, or 2) dismiss the case based on a lack of evidence.

Academic Integrity Hearing

Hearings are used to adjudicate cases under any of the following circumstances:

- A. The student disagrees that a violation has occurred and/or declines to accept the proposed instructor or committee resolution.
- B. The student has a prior academic integrity violation on record.
- C. The suspected violation would be severe enough that according to the sanctioning guidelines, if the student is found responsible, a more severe sanction than course failure may be appropriate.

In incidences involving more than one student, the Academic Integrity Chair, in consultation with the Academic Integrity Committee, may permit hearings concerning each student to be conducted separately or together.

Notification of Academic Integrity Hearing

At least 5 business days prior to the hearing, the student, instructor, and hearing panel must be provided written notification (email is acceptable) of the date, time, and location of the hearing. Hearings may take place remotely, when appropriate.

The notification will also include a description of the alleged breach of academic integrity code, as well as the names of individuals expected to be present at the hearing. If, when the student is made aware of the members on their hearing panel there is a conflict of interest, the student should immediately report the concern to the AIC Liaison. The AIC Chair, in consultation with the AIC Liaison and Assistant Dean of Students, shall determine whether a conflict exists and, if so, how to address or manage the conflict, which may include substituting the conflicted member with another person.

Prior to the hearing, the accused student is encouraged to meet with the AIC Liaison and will be able to view all evidence that will be considered by the hearing panel, including any evidence uncovered during the review panel's investigation and the witness list, if any witnesses are to be called, at least two days before the hearing. Prior to the hearing, the accused student is not to discuss the case with any witnesses that are not called by the accused student.

Hearing Panel

The hearing panel will consist of one voting AIC member who did not serve on the initial review panel, an additional faculty member not part of the AIC, and two student representatives. Students who are to serve on a hearing panel must disclose any potential conflicts of interest with the case including relationship with the accused student(s). The voting AIC member will serve as the hearing panel facilitator.



All faculty and students serving on the hearing panels will have completed appropriate training for hearing academic integrity cases and must maintain strict confidentiality about the matter.

Hearing Attendees

In addition to the accused student, only the hearing panel, instructor, and an Academic Integrity Advisor may be present for the entire hearing. The only other people who may be allowed for the full hearing are those who may be providing access services. Witnesses can be called and participate in part of the hearing.

Witnesses: Witnesses may speak to any relevant matter in the case, including speaking for either the student or the instructor. Names and contact information for anyone presenting relevant information must be submitted at least two business days in advance of the meeting to the hearing panel. Written statements are allowed to be presented to the panel instead of physical attendance at the meeting. Written statements must be read aloud for the purposes of recording the content and getting relevant information on the record. The accused student shall be permitted to respond to the written statement.

Academic Integrity Advisor: The accused student may bring an advisor for moral support. The advisor must be a University of Rochester employee, may not be acting as the student's attorney, and may not be involved in the case. The advisor may not question witnesses or speak to the panel on student's behalf but may speak to the student during the hearing.

If the accused student chooses not to attend the hearing, after being duly notified of the convening of the hearing, the hearing will proceed in the student's absence.

Hearing Process

- A. The AIC faculty member on the hearing panel will facilitate the hearing.
- B. Every hearing panel participant (student and instructor) will describe their situation, and their individual perspectives of the alleged incident(s). The individual who brought the charges will present first, followed by the accused student.
- C. Witnesses will be called by the hearing facilitator.
- D. Only the panel members will be allowed to ask questions.
- E. The accused student may suggest questions for the panel to ask; the panel has the discretion whether and how to pose such questions (may, e.g., decline to ask questions that are abusive, duplicative, irrelevant, etc.).
- F. Each party will have an opportunity for closing remarks after the panel has finished with their questions.
- G. Following conclusion of all testimony, questions and final statements, all participants (except hearing panel members) will be dismissed, and the panel will deliberate privately.
- H. The Academic Integrity hearing process is not a legal procedure, and therefore the rules of court of law do not apply. The hearing panel facilitator will determine the range of testimony permitted by witnesses and items of information that will be considered. The hearing panel facilitator shall otherwise have discretion to modify these procedures as necessary to meet the needs of the Simon School and hearing participants.



Hearing Recordings

All hearings will be recorded, prior to deliberations. There will be a single record of the hearing, and this record shall be the property of the Simon Business School and kept secure by the Ainslie OSE.

In the event the student requests an appeal the recording of all testimony will be submitted to the University Provost for use during the appeal process. The recordings will be destroyed after the appeal has been complete.

Deliberations and Decision

At the conclusion of the Academic Integrity hearing, the committee will determine by a simple majority vote if a preponderance of the evidence indicates that a breach of the Academic Integrity policy occurred.

A. If the student is found responsible:

- a. The AIC panel member will contact the AIC Liaison to see if the student has had any prior finding of violation. If there has been a prior finding of violation, the hearing panel will have the opportunity to review the file of the prior case(s) to determine the appropriate sanction.
- b. The finding and the sanction decided upon are forwarded by the Assistant Dean of Students to University Dean of Graduate Studies, as per the University "Judicial Process for Academic Misconduct by Graduate Students." The University Dean of Graduate Studies will issue the final decision letter to the student and reporting person within 5 business days.
- c. The student may submit an appeal (see appeal procedures below).
- B. If the student is found to not be responsible for an infraction, the AIC panel member will send a letter of exoneration to the student, copying the instructor, the AIC Liaison, and AIC Chair (if necessary). For a case when the student is exonerated, documents concerning the charge of misconduct will not be retained as part of the student's AIC record.
- C. If the panel is unable to come to a decision (two members of the hearing panel vote to exonerate the student and two members vote to find the student responsible for an infraction), the case is referred to the Review Panel. The Review Panel will review the evidence, watch the recording of the hearing, and, when necessary, speak with the hearing panel members. Following this, the Review Panel will determine whether a violation has occurred and forward the sanction within 5 business days. The Review panel then forwards the decision to the Assistant Dean of Students who follows the standard process in A.2-3 or B.

Responsible Findings: Sanctioning Guidelines

The severity of sanctions for a finding that a student violated the academic integrity code, depends on the number of offenses and the nature of the violation. Guidelines are provided for typical cases and a range of sanctions based on the number of offenses. Second offenses normally face more severe sanctions than first offenses. In any finding of responsibility for an academic integrity violation, the offense requires education and a statement written by the student that expresses efforts taken, new thinking about integrity and its importance, and confirmation that the student will not engage in academically dishonest behavior again. In addition, the following sanction guidelines depict typical variation across severity of offenses. These are sanction **guidelines** and even similar first offenses with a responsible finding can have different sanctions due to the exact circumstances of the cases. To reflect this variation in sanctions, the example cases have a range of potential sanctions.



Guidelines for First Offenses

For any assignment and mid-term exams, and regardless of whether aiming to raise one's own grade or helping to raise another students' grade, the standard sanction includes a zero on the assignment and between a half-step and full-step letter grade reduction in the final grade.

Cheating on a final exam or major project worth more than 30% of the grade, the sanction may range from zero on the exam/project plus a full-step letter grade reduction to a failing grade in the course.

While cheating benefiting one student or a single team will be in line with the above, sharing answers or information that allows a larger number of students to commit an academic integrity violation will be regarded as a more severe violation than either of the above cases, and more severe sanctions may be imposed, even for first offenses.

Range of Sanctions for First Offense

- A. Education requirement (e.g., tutorial)
- B. Statement that expresses efforts, new thinking about integrity and its importance, and confirmation that they will not engage in academically dishonest behavior again.
- C. Zero on assignment or exam $+ \frac{1}{3}$ one or two full letter grade step reductions in the course.
- D. Assigned failing grade of E or F ("F" in the case of a course offered for all students on the P/F basis)
- E. Assigned failing grade of XE/XF (only in rare, severe cases will XE/XF be imposed for a first infraction)
- F. Suspension or expulsion from the University (only in rare, severe cases will suspension or expulsion be imposed for a first infraction)

Range of Sanctions for Second Offense

- A. Assigned failing grade of E or F ("F" in the case of a course offered for all students on the P/F basis).
- B. Assigned a failing grade of XE/XF
- C. Suspension from the University
- D. Expulsion from the University (dismissal)

Sanction for Third Offense

Expulsion from the University (dismissal)

Simultaneous Offenses: If a student is found responsible for multiple simultaneous offenses (committed before the offense was adjudicated), the penalties are cumulative, but generally not treated as second offenses for sanctions. However, extensive offenses, even simultaneously identified, may be treated more severely. The determination of whether to treat more severely needs to balance between the opportunity for education/remediation and the damage to the academic community, and therefore, the need for a hearing and additional penalties are at the discretion of the Chair of the AIC.

The AIC reserves the right to conduct an investigation to discover whether cheating occurred in other courses, including previous courses.

Appeal Procedures

A student may appeal the decision of the University Dean of Graduate Education to the University Provost. Appeals must be initiated by means of a letter written to the provost within one week of the date of the decision letter.



A student may appeal based on:

- 1. Procedural error (if the error is enough to alter the decision)
- 2. Determining whether the decision was appropriate based on the violation.
- 3. New information exists that was not available at the time of the hearing where this information is sufficient to alter the decision.

Letters of appeal should be submitted to the AIC Liaison, who will send the letter, the recording of the hearing, and all evidence to the Assistant Dean of Students, who will submit the appeal on behalf of the student to the Provost's office.

Confidentiality and Records

Hearing Panel members, parties, witnesses, and all those present or participating in the hearing process shall keep all information about the matter strictly confidential and may be required to sign a confidentiality document agreement.

In the case of a responsible finding, upon conclusion of the hearing, all documentation regarding the hearing will be submitted to the Academic Integrity Chair and added to the academic integrity record of the student to be maintained for a period of 7 years. Depending on the outcome of the hearing and sanction(s), a student's transcript may indicate an academic integrity infraction occurred (e.g., an XE grade will note course failure was due to an academic integrity infraction).

All persons privy to information related to the case are required to keep the information confidential. No information about a student's academic integrity record will be shared without a signed waiver by the student, unless required by law.

Contact for Clarification or Information

Assistant Dean of Students, Dennis Proulx

Professional Standards Policy and Procedures

Amended by Professional Standards Task Force Faculty Approved Policy July 14, 2022

Introduction

An important component of a Simon Business School education is learning and practicing professional behavior that can serve students well in their careers. To support this learning process, Simon articulates a set of values and a code of professional conduct that guides Simon students and provides a foundation for future professional conduct.

Students who disrupt the community by displaying behavior not matching Simon's values, or by breaking the specified code of professional conduct, may become part of a professional standards matter.



The values that govern the Simon community's professional standards code of conduct, as well as how this conduct specifically applies to academics at Simon and the procedures and sanctions for violating the conduct policy, is described below.

Covered Under the Policy

All Simon full-time and part-time MS and MBA students, as well as any other student enrolled in an MS or MBA course at Simon, matriculated or non-matriculated.

Governance

The Simon Business School shall have a standing Professional Standards Committee. The committee shall hear and review cases involving alleged breaches of the professional standards policy. Should any questions arise to the nature of an allegation, or the committee to hear a specified case, the Ainslie Office of Student Engagement (OSE) Liaison for Professional Standards cases shall be consulted.

2022-23 Professional Standards Committee (PSC)*

Paul Shanahan, Executive Professor (Chair)

Glenn Huels, Clinical Associate Professor

LaTanya Johns, Assistant Dean of Career Management & Corporate Engagement

Dennis Proulx, Assistant Dean of Students (ex officio)

Nathan Kadar, Director of Student Life and PSC OSE Liaison (ex officio)

*Committee membership is subject to change at any time.

#SimonStrong Values

Simon is committed to maintaining a professional atmosphere in the classroom, at school-related activities, beyond campus, and online. Through #SimonStrong Values we strive to respect one another, show humility, support each other, act with integrity, and be professional. It is up to everyone to bring these five values to life.

Students are expected to:

A. Respect One Another

Respectfully engage with peers, faculty, and staff, and value differences as much as similarities. In the classroom, students are expected to provide thoughtful and timely input; create a safe and welcoming learning environment; value the diverse viewpoints, experiences, and styles of faculty and classmates; and keep the classroom clean and orderly.

B. Show Humility

Support each other and celebrate accomplishments, strive to do what is in the best interest of others, and leverage their education in ways that support others. In the classroom, students are expected to be excited to learn from peers, faculty, and staff, and welcome and provide honest and well-intentioned feedback.

C. Support Each Other

Recognize we are more powerful as a community than as individuals, seek opportunities to collaborate with one another, strive to make a difference within our community, participate and support one another's clubs, organizations, and community events, and encourage one another's success. In the classroom, students are expected to emphasize each other's strengths, provide constructive feedback, and honor team charters.

D. Act with Integrity



Act on behalf of our community, lead by example, and hold one another accountable for our actions. In the classroom, students are expected to hold themselves and one another accountable to Simon's Code of Academic Integrity.

E. Be Professional

Honor commitments, be on time, represent the Simon brand, and act as in a business. In the classroom, students are expected to limit electronics, arrive on time, and be prepared to participate at a high level, remain present, display name tents, and dress appropriately.

Code of Conduct

Students are expected to demonstrate the same professional behavior that they would in a business setting. Disruptions to the learning process may result in disciplinary actions. Students should review the course syllabus for a professor's specific class policies.

In the Physical Classroom

This includes, but is not limited to:

A. Prompt and Present

Students are expected to arrive to class on time and stay for the duration of the class. Students who arrive late or need to leave and re-enter the classroom should exit and re-enter quietly to cause the least amount of disruption as possible.

B. <u>Use of Electronics in the Classroom</u>

Students should not be on their cell phones or using their laptops while in class or attending presentations unless use of a laptop or cell phone is appropriate for classroom learning. Students are expected to either turn off cellular phones or turn their devices to a non-audible notification when in class or attending presentations

C. Name Tents

It is expected that students will display a name tent during class to identify themselves and facilitate discussion. The name tents assist the professors and students in learning students' names.

D. Attendance

Attendance in class is expected. Attendance policies are at the discretion of the professor, who will define the grade weight on attendance. If you find that you must be absent from class, you should notify your professor as soon as possible. Students who need to be absent for any length of time should discuss the absence with both their professors and their OSE advisor to ensure appropriate policies are being followed around longer-term absences. Class participation is expected, and some faculty will adjust grades based on class participation.

E. Dress Code

Proper attire is expected in the classroom. Simon Business School sponsors many functions that require business attire. Students will be notified in advance if business attire is required. Business attire normally means suits for the men and suits or professional dresses for women. Other functions might indicate business casual attire. Overly casual clothes such as jeans, shorts, sweatpants, leggings, and sandals are discouraged for business casual functions. For in-class presentations, business attire is expected unless specific directions are given otherwise.

F. Copyright

It is a violation of copyright law to use copyrighted material, such as Harvard Business School cases or computer software, without permission and payment of associated fees. Some class materials for purchase (textbooks, cases, and software) used in the MBA or MS classes will be sold to the students by the UR Bookstore; however, unavailability of copyrighted materials at the UR Bookstore does not allow students to violate copyright. The University's River Campus Libraries maintains a web page on copyright and fair use, at Copyright Policy | River Campus Libraries (rochester.edu).



G. Class Recording

All MBA and MS classes in the academic year 2022-2023 will be set to record automatically with the intention to make these recordings available to students. However, if a student is perceived to be absent too frequently, they may lose the privilege of viewing the recorded class session material.

H. <u>Unauthorized Recording, Distribution or Publication of Course-Related Materials</u>
Students may not audio or video record class lectures or other classroom or laboratory activities without the instructor's permission. The sharing of course materials on an individual level for educational purposes (e.g., working with groups or with a tutor) is permitted, provided that it has not been prohibited by the instructor. Students may not publish, distribute, or sell--electronically or otherwise--any course materials that the instructor has developed in any course of instruction in the University (e.g., presentation slides, lecture aids, video or audio recordings of lectures, and exams) without the explicit permission of the instructor. The sharing or distribution of course materials for purposes of giving or gaining unfair advantage in a course is prohibited. Students must further respect the requirements of copyright protection for materials that are made available for instructional purposes.

In the Virtual Classroom

Policies that apply to in-person classes also apply in the virtual setting aside from use of name tents. When joining a class via zoom, students are also expected to arrive on time and participate in class, appropriately dressed with cameras on. Some professors may prohibit or discourage the use of the zoom chat function if it is deemed disruptive or distracting to learning. Some professors may require the student to login to or use other technology while participating in class, such as Poll Everywhere, Blackboard, or other software. The following is etiquette students should follow in the virtual classroom.

- A. <u>PLEASE MUTE!</u> Remote attendees joining the room should ensure their microphones are muted and camera/video is on. (This may happen by default.) Please also remember to mute after speaking.
- B. <u>Questions</u> from remote attendees should be asked by one of the following methods (in order of preference unless otherwise noted by your instructor)
 - Using the "RaiseHand" feature and waiting until you are called on.
 - Typing short questions into the Zoom Group *Chat*.
 - Unmuting your microphone and stating, "I have a question; this is {NAME}".

C. Ensuring Success

- Headsets are highly recommended.
- Please join the Zoom room prior to class to ensure everything is ready.
- Please use the strongest internet connection possible. A wired connection is always preferred!

Outside the Classroom

Professional courtesies extend to your interactions outside the classroom including during team meetings, Simon organization meetings, school sponsored events, and anywhere the student may be viewed as representing Simon. This also may include venues and events outside the University, such as professional conferences, recruiting events, and the like.

- A. It is expected that you will be on time to team meetings and notify your teammates if you plan to be away.
- B. Timely arrival at other scheduled Simon activities, especially those involving guest speakers, is expected.
- C. Students should reply to invitations from faculty, deans, and staff when requested.
- D. Change of intent to attend or not attend an event to which an RSVP has already been given, should be done in as timely notice as possible to the group or office sponsoring the event.



In the best interest of the Simon Community, the following behaviors will not be tolerated:

- A. Verbal or physical harassment or abuse of faculty, students, administrators, or other community members
- B. Inappropriate or disruptive use of technology either during class (such as the unauthorized use of computers or phones) or outside of class (such as email spamming or social media harassment)
- C. Actions or activities that embarrass the school to its outside constituencies

Procedures for Handling Alleged Breaches of Simon Professional Standards

Initiation of Matter

- A. Staff, student, alumni, or faculty, who are made aware of an incident of a suspected breach of the Simon Professional Standards by a student(s) should alert the OSE Liaison who in turn will alert the Assistant Dean of Students.
- B. The Assistant Dean of Students will receive the report of potential professional standards misconduct and review the alleged conduct to determine whether the matter qualifies as a professional standards matter or needs to be addressed through other channels (e.g., sexual misconduct, Title IX, or sufficiently non-academic/severe enough to reach university conduct).
- C. For matters that are professional standards cases, the Assistant Dean of Students determines whether the matter appears minor or requires further investigation and serious attention. Minor matters generally are early interventions and do not involve students with prior repeated violations or more serious disruption of the community and professional standards. Minor matters can include situations that would be unlikely to ever rise to the level of a hearing.
- D. If the Assistant Dean of Students deems the matter minor, then the Assistant Dean of Students can use administrative resolution without involving a full investigation or hearing. Administrative resolution often involves a conversation with the students involved in the alleged conduct and documented warnings/reminders of the importance of professional standards. For administrative resolutions, the matter and its resolution will be documented and will be considered closed. During this stage, the Assistant Dean of Students may consult with faculty or staff that he/she deems appropriate in order to make an informed decision. In this case, the findings will be sent to the Professional Standards Committee.
- E. If the Assistant Dean of Students determines the matter does not qualify for administrative resolution, the Assistant Dean of Students initiates a formal professional standards misconduct process. The OSE Liaison (on behalf of the Assistant Dean of Students) will notify the student(s) in writing of suspicion of professional misconduct and request a meeting within 5 business days from the incident identification.
- F. Within 5 business days of the meeting(s) with the student(s), on behalf of the Assistant Dean of Students, the OSE Liaison will notify the accused student(s) in writing with a statement of the allegations relating to the breach of the professional standards policy (email is acceptable), and a copy of the message will be provided electronically to the PSC Chair.

Professional Standards Committee Process and Early Resolution

A. After sending the written notification, the OSE liaison will coordinate a meeting with the Assistant Dean of Students and the student(s) and the person to whom the unprofessional conduct was directed towards (complainant) to discuss the allegation(s) and will seek student and witness statements about the alleged incident. Once all statements are obtained, the Assistant Dean of Students will document the matter in writing.



- B. After documentation of the matter, the Assistant Dean of Students will attempt to resolve the matter before it proceeds to a Hearing. If all parties agree to a satisfactory resolution, the agreed finding and any sanction will be documented and signed by the Complainant, the Assistant Dean of Students, the OSE Liaison, and the accused student. The writing and/or signatures may be electronic. The Professional Standards Committee shall be notified, and the matter will be considered closed.
- C. If the allegation is disputed or the matter remains unresolved, the Assistant Dean of Students will convene the Professional Standards Hearing Committee at the request of the complainant, student, or OSE Liaison.

Professional Standards Committee Hearing, Generally

- A. Hearing Panel: The Hearing Panel shall consist of the three voting members of the Professional Standards Committee and two current Simon students. All faculty and students serving on the hearing panels will have completed appropriate training for hearing professional standards cases and must maintain strict confidentiality about the matter. The students will be chosen from the panel list on a rotating basis.
- B. Notification of Professional Standards Committee Hearing: At least 7 business days prior to the scheduled hearing the Assistant Dean of Students, Professional Standards Hearing Panel, the Accused, and the Complainant, will be provided written notification (email is acceptable) of the date, place, and time that the Hearing will take place, which can be held remotely.
- C. Notice of Allegations: At least 5 business days prior to the scheduled hearing, the parties and the Hearing Panel will be sent written notice (email is acceptable) of the allegations of the breach of the Professional Standards policy. The notice will include:
 - A description of the alleged breach of the Simon Professional Standards Policy
 - The names of individuals expected to be present at the hearing.
 - The accused shall have access to any documents that will be presented at the hearing.
- D. If, when the accused student is made aware of the members on their hearing panel there is a conflict of interest, the student should immediately report the concern to the OSE Liaison. The Chair of the PSC, in consultation with the OSE Liaison and Assistant Dean of Students, will decide whether a conflict of interest exists and will determine how to address or manage the conflict, which may include substituting the conflicted participant with another.
- E. Witnesses: Names and contact information for anyone presenting relevant information must be submitted two days in advance of the hearing to the Hearing Panel. Written statements are allowed to be submitted to the committee instead of physical attendance at the Hearing. Written statements must be read aloud for the purposes of recording the content and getting relevant information on the record. The student is permitted to comment on/respond to such written statements at the hearing, in a time and manner as directed by the hearing facilitator.
- F. Participants: All Hearings will be closed. The Professional Standards Committee chair will facilitate the hearing process and only the student, complainant, members of the hearing panel, the Professional Standards Advisor, and witnesses with relevant information may be present. The only other people who may be allowed in the hearing are those who may be providing access or translation services.
- G. Professional Standards Advisor: The accused student may bring an advisor or other person for moral support. Such person must be a University of Rochester employee, may not be acting as the student's attorney, and may not be involved in the case as a complainant or witness. The advisor may speak to the student during the hearing but may not speak to the panel on student's behalf or question witnesses.



- H. The Professional Standards hearing process is not an official legal proceeding, and therefore the rules of a court of law do not apply. The Chair of the Professional Standards Committee will determine the range of testimony permitted by witnesses and the information that will be considered by the Hearing Panel.
- I. The Chair of the PSC shall otherwise have discretion to modify these procedures as necessary to meet the needs of the Simon School and hearing participants.

Hearing Recordings

All Panel Hearings will be recorded. There will be a single record of the Hearing and this record shall be the property of the Simon Business School and kept secure by the OSE.

In the event the student requests an appeal the recording will be submitted by the OSE Liaison to the Dean for use during the appeal process. The recordings will be destroyed after the appeal has been complete.

The Hearing Procedure

A. Each Hearing participant (student(s) and complainant) will describe their situation, and their individual perspectives of the alleged incident(s). The complainant who brought the charges will present first followed by each accused student.

B. The Hearing Panel members will be allowed to ask questions after the student(s) and complainant are finished speaking. Witnesses shall present in such order as determined by the Committee Chair. Witnesses may be asked questions by the student(s), complainant, and the members of the hearing panel. The hearing facilitator may direct these questions of witnesses to pass through the hearing panel, rather than be directly asked by the student and complainant.

- C. The Hearing Panel may attend remotely if otherwise occupied (conference call, zoom, skype).
- D. Each Complainant and accused student(s) will have an opportunity for closing remarks after all evidence is presented.

E. In matters involving more than one student, the Professional Standards Chair, in consultation with the Hearing Panel, may permit hearings concerning each student to be conducted separately or together.

Deliberations and Decision

Following the conclusion of all testimony, questions and final statements, all participants and parties will be dismissed, the recording will be suspended, and the Hearing Panel will deliberate privately. At the conclusion of deliberations, the Hearing Panel will determine by a simple majority vote based on a preponderance of the evidence if a breach of the Simon Professional Standards policy did or did not occur.

- A. If the Hearing Panel finds no violation, the student will be notified of the finding by the OSE Liaison and the matter will be closed.
- B. If the Hearing Panel finds a student violated professional standards, the Panel's finding and the sanction decided upon by the Panel is presented to the Assistant Dean of Students. The Assistant Dean of Students either approves the Panel's recommended sanction or determines an alternative sanction. In approving and determining the appropriate sanction, the Assistant Dean of Students shall consider any record of prior professional misconduct by the student.
- C. The Assistant Dean of Students, or OSE Liaison will notify the student of the Panel's decision and the final approved sanction.

Professional Standards Hearing Appeals



The student may file an appeal of the Hearing Panel's findings or imposed sanction. An appeal must be filed in writing and sent to the Simon Dean within 5 business days from receipt of the Panel's decision. The student will indicate in writing whether the appeal concerns the Panel's finding of a violation, the sanction imposed, or both the finding and the sanction.

- A. The student appeal will be decided by the Dean of the Simon School. The OSE Liaison shall provide the Hearing Record to the Dean and the appeal shall be decided by the Dean based on the grounds stated below. The decision of the Dean is final.
- B. An **appeal shall be limited** to a review of the full record of the case (which includes the recording, all evidence and testimony, and notice of prior infractions) and the appealed matter on the following grounds:
 - Procedural error (if the error is enough to alter the decision)
 - Whether the sanction was appropriate based on the violation.
 - New information exists that was not available at the time of the hearing where this information is sufficient to alter the decision.

If new information is provided to the Dean that s/he determines is sufficient for a reconsideration of the case, the case will be referred to, if possible, the same Professional Standards Hearing Panel that heard the matter for a further meeting with the student and determination of a finding. If the Dean determines that referring the case back to the Hearing Panel will cause an undue delay in the resolution of the case, or is otherwise inadvisable, s/he will reconsider the case in consultation with the Committee Chair.

Confidentiality and Records

Hearing Panel members, parties, witnesses, and all those present or participating in the hearing process shall keep all information about the matter strictly confidential and may be required to sign a confidentiality document agreement.

If a student accused of a professional standards violation is found not responsible then the matter shall be expunged from their permanent record. Otherwise, records on all professional standards matters shall remain in the possession of the OSE for a period of seven years or the student's last day of attendance, after which they are destroyed unless the records are subject to a legal hold notice.

All persons privy to information related to the case are required to keep the information confidential. No information about a student's professional standards record will be shared without a signed waiver by the student, unless required by law.

Contact for Clarification or Information

Assistant Dean of Students, Dennis Proulx

UNIVERSITY OF ROCHESTER CODE OF CONDUCT

All Simon Business School, University of Rochester students are expected to abide by Simon's Professional Standards Policy, outlined above, and the requirements of the University of Rochester as represented in the <u>Standards of Student Conduct Processes and Policies</u> and all applicable laws and regulations, both on and off campus. The Simon Business School's Assistant Dean of Students office reserves the right to refer cases to other University of Rochester offices or procedures as it deems appropriate in its discretion.



University Student Code of Conduct

Students are expected to conduct themselves in a way that respects the cooperative standards of our community and accords with the University's educational mission. This includes obeying federal, state, and local laws as well as the policies listed below. Not knowing or understanding these standards and policies is not a defense or excuse. Possible violations of University standards or policies include:

- A. Disorderly conduct is any actual or attempted conduct that threatens the health or safety of oneself or others. This includes, but is not limited to, fighting, threats, assault, or harassment. Harassment consists of any unwanted conduct that is intended to cause, or could reasonably be expected to cause, an individual or group to feel intimidated, demeaned or abused, or to fear or have concern for their personal safety where this conduct could reasonably be regarded as so severe, persistent, or pervasive as to disrupt the living, learning, and/or working environment of the individual or group.
- B. Possession, distribution or use of weapons of any kind, including but not limited to firearms, BB or pellet guns, knives, bows and arrows, stun guns, paintball guns, and anything else that counts as a weapon as defined in the <u>Weapons Policy</u>.
- C. Possession, distribution or use of any other items presenting an actual or potential threat to the safety and well-being of others (including combustible materials or other items in violation of the Fire Safety Code, available at http://www.safety.rochester.edu/homepages/fsu homepage.html), or tampering with fire safety apparatus or operating it for any purpose other than its intended use.
- D. Any act that constitutes harassment or discrimination under federal or state laws or regulations or any violation of our <u>Sexual Misconduct Policy</u> or <u>Policy Against Discrimination and Harassment</u>.
- E. Any actions (whether on or off University premises) that relate to joining, or ongoing membership in, any group and that intentionally or recklessly create a situation that could reasonably be expected to cause physical or psychological discomfort, embarrassment, or degradation, regardless of a student's willingness to participate in the activity, as described in the <u>University Hazing Policy</u>.
- F. Any alcohol-related violation of the University <u>Alcohol and Other Drugs Policy</u>.
- G. Any (non-alcohol) drug-related violation of the University Alcohol and Other Drugs Policy.
- H. Actual or Attempted: (a) theft of the property of the University or others, and/or (b) damage to the property of the University or others.
- I. Unauthorized use or misuse of or entry into property or facilities.
- J. Misuse of University computers and computing systems, including copyright infringement violations, as specified in the <u>Computer Use Policies</u>.
- K. Fraud; misrepresentation; forgery; falsification or misuse of documents, records or identification cards; or intentionally providing incomplete information in connection with an investigation into alleged policy infractions.
- L. Non-cooperation with any part of the process related to addressing student misconduct, including dishonesty or failure to comply with a directive of a conduct officer or body.
- M. Failure to comply with any reasonable request of a University official acting within the scope of his/her/their duties.
- N. Any act of intimidation or retaliation intended or likely to dissuade a reasonable person from making a complaint, furnishing information, or participating in a conduct process.
- O. Complicity in misconduct. Students are expected to disengage themselves from all acts of misconduct and are expected to report serious code violations to appropriate authorities.
- P. Failure to take reasonable steps to prevent a guest from violating the code of conduct.
- Q. Behavior that negatively impacts the normal pursuit of academic, administrative, extracurricular, or personal activities, or that violates any University policies or rules.



Violators of any of these standards are subject to disciplinary action. The University also reserves the right to discipline unlawful or disruptive conduct that occurs off campus if the conduct is associated with a University activity or raises considerable concerns of a threat to the safety or welfare of the University community. Refer to the <u>Standards of Student Conduct Processes and Policies</u> for full information on all policies and the conduct process.

Title IX and Student Sexual Misconduct

Sexual Misconduct, including sexual assault and other forms of discrimination on the basis of sex, is unacceptable behavior and is subject to discipline by the University of Rochester. Examples of sexual misconduct include sexual harassment, pregnancy discrimination, sexual assault, dating and domestic violence and stalking. Retaliation for complaining about sexual misconduct or participating in an investigation or a hearing involving a complaint of sexual misconduct is also prohibited, and will be considered a violation of (and adjudicated pursuant to) this policy if perpetrated by a student. Sexual misconduct also includes discrimination based on sex, sexual orientation, and gender identity or expression in compliance with Title IX of the Education Amendments of 1972 and other laws and policies. The University of Rochester takes all complaints of this nature very seriously. Please refer to Standards of Student Conduct Processes and Policies for the detailed policy describing prohibited behaviors, procedures for addressing complaints, possible sanctions, and information about the rights of, and the resources available to support individuals who believe that a University of Rochester student has engaged in clear definitions of behaviors prohibited by this policy. This policy is focused on misconduct committed by students, but it is recognized that all members of our community including faculty, staff and others could engage in sexual misconduct or harassment. The University addresses non-student sexual misconduct (as well as harassment on the basis of race, religion, disability, etc.) through University policy 106. Reports of students engaging in harassment and discrimination not related to sex will be addressed pursuant to the Standards of Student Conduct procedures.

Catherine (Kate) Nearpass, Assistant Vice President for Civil Rights and Title IX coordinator in the Office of Equity and Inclusion (OEI), oversees and provides leadership for the staff members who carry out investigations, compliance-related responsibilities and reporting of Sexual Misconduct. Karen Mach is the deputy Title IX Coordinator for Simon Business School. Any student, applicant, faculty or staff member who has concerns about Sexual Misconduct or sexual discrimination is encouraged to seek the assistance of Karen Mach at 585-275-8041 or karen.mach@simon.rochester.edu or Kate Nearpass at TitleIX@Rochester.edu

Alcohol Regulations

The University of Rochester abides by all local, state, and federal laws regarding alcohol and other drug use. New York State law prohibits the serving of alcohol to individuals under the age of 21, to intoxicated individuals or to individuals who are known to become habitually intoxicated. It is illegal for individuals under the age of 21 to possess alcoholic beverages with the intent to consume such beverages.

Serving of alcoholic beverages at a campus event must be coordinated through University-approved caterers only. Clubs interested in having alcohol served at an event should discuss their needs with the Office of Student Engagement well in advance of the anticipated event.

Campus Smoking Policy



All of the University's campuses are tobacco-free, both inside and outside campus buildings. The use of tobacco, including the use of electronic smoking devices, is not permitted on any University property except in designated areas as follows:

- The south side of Rush Rhees Library, between the library and Meliora Hall
- Next to Wilson Commons, under the bridge to Morey Hall
- Next to Carol Simon and across from Schlegel Hall



TUITION & FINANCIAL AID

Tuition and Fees for 2022-2023

Students can view a list of tuition and fees online here. The Activity Fee covers a variety of expenses related to a diverse set of student activities. These include support for the Graduate Business Council, the Master Advisory Council, student clubs, photocopying of course material, software licenses, university charges for student activities, etc. Full-time students are charged \$300 per semester in Fall and Spring only (not Summer).

Billing Schedule and Online Billing

All students are required to submit a Financial Responsibility Agreement prior to registration for classes. The agreement is submitted during the <u>UR Student onboarding</u> process. The student is responsible for updating their address information in UR Student if it changes. Students are also responsible for viewing their student financial account in UR Student at least once every 30 days. Electronic billing is the official method of billing for the University, and students will not receive a paper bill by mail. For billing-specific questions, students are encouraged to contact the University <u>Bursar's Office</u>.

Payment Plans

The University offers Graduate students payment plans for payment of tuition and fees for each semester. Payment plan selections do not automatically roll from semester to semester. Payment plans must be re-established by the student every semester online through UR Student. Payment is due in full unless a payment plan is selected before the due date. Payment plans for a semester will not be available until your charges for that semester have been assessed. Any payment plan would require the payment of the balance in full before registration for a future term. Past due payments will result in holds on registration and/or drop/add until all past due amounts are paid in full.

Employer Sponsored Plan (ESP)

If a student's employer will reimburse the student for any portion of their bill, the student must submit a completed <u>ESP form</u> each semester to the Bursar's Office by the end of the first week of classes. Payment for the amount to be reimbursed will be due at the end of the semester. When the completed ESP form is received, the Bursar's Office will update the due dates on the charges for that semester to the new, deferred date.

Direct Billing Authorization

If a student's employer will be making a payment to the University on their behalf, the students must submit a completed <u>direct billing authorization form</u> for each semester of attendance to the Bursar's Office, by the end of the first week of class. This will allow the student to defer payment for the portion that their employer is paying on their behalf.

Student Financial Account

The student financial account can be viewed online through UR Student. Log in and click on the Finances icon. The menu on the left displays options for viewing your account activity, making a payment, selecting a payment plan and more. You should review your student financial information in UR Student at least once every 30 days. You will also receive notifications reminding you when upcoming payments are due. Students are encouraged to pay their charges online through UR Student. Flywire (a trusted source for sending wire transfers) is available for international students. Direct wirepayments cannot be accepted. All check payments must be in U.S. dollars and drawn on a U.S. bank. As of 2022-2023 credit



card payments will be accepted, however, the student will be responsible for paying the credit card fee. For more details visit the Bursar's Office webpage.

Financial Holds

University policy requires that students be current in payment of all tuition and fees prior to registration for each academic term. Simon students who have a past due balance will not be pre-registered for the next term or allowed to register online. If students have a past due balance, they should reach out to the Bursar's Office by phone at 585-275-3931, or via email: bursar@admin.rochester.edu, or by using the walk-up window located on the ground floor of Meliora Hall, Room 330.

Refunds of Excess Funds

If a student expects to receive a refund for the proceeds of their student loan(s), they should make sure the "Student Refund Election Rule" information in the "Payment Election" task in UR Student is up to date. Refunds will be issued by check by default unless you choose the "Direct Deposit" option for the "Student Refund Election Rule," provide your banking information, and complete the payment election process. Students will not be eligible to receive a refund until they have completed the promissory note(s), entrance counseling and have submitted all documents required by the Financial Aid Office. Please be advised that refunds are not issued until the start of classes each term, and the processing time for direct deposit refunds is 5-7 business days. Students are encouraged to monitor their account in UR Student and may request their refund by contacting the Bursar's Office once classes have begun for the term. Further details on the Student Refund process can be found here.

Adjustment of Charges and Aid Due to Withdrawal

Students who cancel admission, withdraw, or take a leave from Simon Business School, voluntarily or involuntarily, before the first day of classes will receive a full tuition and fee refund (100%). These students are not included in Simon Business School records as registered for the term. All disbursed Title IV, institutional, state, and other aid will be returned to the appropriate account by the Financial Aid Office. *Note: Non-refundable application and enrollment fees will be forfeited*.

Students who withdraw or take a leave from Simon Business School, voluntarily or involuntarily, after the first day of classes but before the time when s/he has completed 60 percent of the period of enrollment, will have their institutional charges and institutional aid adjusted based on a daily proration of attendance. For information on the University policy covering withdrawal or leave of absence, click here.

Scholarships

Simon Business School awards and administers merit-based financial aid in the form of scholarships and fellowships to full-time MBA and MS students. Merit-based scholarships are available to part-time students studying in the Professional MBA program (PMBA), Executive MBA program (EMBA), and Online MS Business Analytics program (OMSBA). Scholarships are determined during the admission process, and students will be notified if they have been awarded scholarship funding as part of their acceptance to their program and communicated by a scholarship offer letter.

A scholarship is applied on a pro-rated basis (refer to your scholarship offer letter for details on the allocation of the award) and no increases in scholarships are made after a student has enrolled. Students should consider scholarships as a partial credit of tuition charges each term. Scholarships are not increased or re- allocated across terms for those who extend or decrease the time required to complete their degree and they do not apply to review courses o, fees, or audited courses.



Scholarships awarded to entering full-time MBA and MS students are automatically renewed at the same level for the second half of the program if the student has achieved a GPA of 3.0 or better in the first half of the program. Students with a GPA of less than 3.0 will have their scholarship reduced, completely or in part, depending on the level of aid and the student's academic performance. Once aid is decreased, it remains at that level for the duration of the second half of the program. Scholarships only apply to courses taken at Simon Business School. They do not cover the expense of courses taken at other colleges within the University or at other universities for transfer credit. Full-time students who are partially or fully sponsored by their company, government, or the military (including the Yellow Ribbon program), may have their sponsorship partially or fully end during the completion of the degree program. In such instances, Simon Business School will review the candidate for school-based scholarships and loans on an exception basis, as long as appropriate documentation is provided to substantiate the change in sponsorship.

Loan Funding

The Financial Aid Office aids graduate students who are interested in obtaining federal and/or alternative loans to help fund their education. To be eligible for federal loans, students must be either a U.S. citizen or a permanent resident, matriculated into a degree-seeking program, and enrolled for at least 6 credit hours per term. Students who are not eligible U.S. citizens or equivalent, are registered for less than 6 credit hours, or are non-matriculated are generally only eligible for alternative (private) loan options. Graduate students who are applying for federal aid must complete a Free Application for Federal Student Aid (FAFSA) online at Error! Hyperlink reference not valid. The University of Rochester's school code is 002894. Students must complete all application materials for both federal and alternative loans each academic year.

- Federal Direct Unsubsidized Loans: Graduate students may borrow up to a maximum of\$20,500 per academic year through the Federal Direct Unsubsidized loan program. Further details on federal loans are available here. Interest will begin to accrue on the loan once it has disbursed to the student's account. The actual amount a student is eligible to borrow cannot exceed the University of Rochester's cost of attendance minus any other assistance received (including departmental awards and/or employer benefits).
- Federal Direct Graduate PLUS Loans: The Graduate PLUS loan is based on creditworthiness, which is
 determined by the federal government, and requires a separate application. For more information
 and view the application, click here. This loan is used once the Unsubsidized loan amount has been
 exhausted for an academic year. Interest will begin to accrue on the loan once it has disbursed to
 the student's account. The actual amount a student is eligible to borrow cannot exceed the
 University of Rochester's cost of attendance minus any other assistance received (including
 departmental awards and/or employer benefits).
- **Private Loans:** Students may opt for a private loan instead of the suggested federal loans. Students are to utilize ELMSelect, an online lender comparison tool, to search and select a lender. Please be aware that private loans are based upon creditworthiness and may have a variable interest rate, as determined by the individual lender. The actual amount a student is eligible to borrow cannot exceed the University of Rochester's cost of attendance minus any other assistance received (including departmental awards and/or employer benefits).—Students must complete an application and be approved by the lender before funds will disburse to their student account. Please be aware that a co-borrower may be required for some students.
- Additional Information: <u>Contact</u> the Simon Business School Financial Aid Counselor directly, or visit the Financial Aid Office's <u>website</u>.



EMPLOYMENT

Guidelines for Full-Time Students

Simon MBA/MS programs are rigorous and more demanding, and the pace of the full-time time programs is more intense than undergraduate programs. As a result, we strongly discourage full-time students from working during the first year of the MBA/MS. Before planning to work during their study, full-time MBA/MS students should meet with their advisor to assess the potential impact of part-time employment on their academic workload, co-curricular involvement, and internship/career search. Second year full-time MBA/MS students more commonly work on or off campus during the school year, and full-time MBA/MS students may work "on campus" or through an off-campus employer up to 20 hours per week when their program is in session, and full-time (more than 20 hours a week) during holiday and vacation periods. To request an exception to work more than 20 hours per week during a full-time program, and for working during the first-year of the MBA/MS, the student must meet with their academic advisor and petition in writing to the Assistant Dean of Students.

JobX

Simon Business School offers employment opportunities for matriculated students across several departments. Students can find open positions by logging onto JobX, the University's online student employment system. All new incoming students will be granted access to JobX a week before the start of their first semester. JobX allows students to search and apply for open positions. If a student accepts a job, they must be officially hired by the Student Employment Office (located in Wallis Hall) before beginning any work. The Simon Human Resources Office, located in Carol Simon Hall, will assist students in compiling the required paperwork to complete the hiring process.

International Students

International students are permitted to work in the United States only with specific permission. Students on an F-1 visa are authorized to work on-campus while maintaining valid status. This benefit is available immediately and the position or type of employment does not need to be related to your field of study. Students on a J- visa may be eligible to work on-campus while maintaining valid status. However, specific permission and additional documents are required. International students are limited to 20 works hours per week across all jobs during academic terms. Working over 20 hours a week could negatively impact your visa status. Employment information, instructions and immigration advising on employment issues are available at the International Services Office (ISO). Before accepting any position, international students must contact ISO to determine eligibility and conditions for employment.

Simon Employment Opportunities

All current job openings and employer contact information can be found on JobX. To access JobX, log into Blackboard, click on the tab for services, then jobs and internships. On the jobs and internships page, students will find the link to log in.

- **S22790 Admissions Ambassadors:** Open to full-time 2nd year MBA or Simon MS students with a proven track record of success. Candidates must be in good academic standing.
- S24173 Benet Career Peer (BCP): Open to second year full-time MBA students. At least one
 year of experience tutoring, teaching, customer service, peer mentoring, coaching, human
 resources experience or similar relevant work experience is required.



- **S22013 Computing Support Consultant:** Open to all students enrolled in any degree program. At least one year of previous customer service experience. Ability to install, troubleshoot and answer technical questions required.
- **S23649 Exam Proctor:** Open to students who have completed a bachelor's degree and are currently enrolled in a graduate degree program. Previous proctoring experience or comparable experience is required.
- **S23254 Grading & Tutoring (Master Level):** Open to students enrolled in a graduate degree program. Students must have completed and excelled in the course they will be assisting with.
- S22951 Student Engagement Assistant: Open to students who have completed a bachelor's degree. Must have two years even management experience and one year of marketing/communications experience.

Contact Information

International Services Office 40 Celebration Drive, Suite 100 Phone: 1 (585) 275-2866 Fax: 1 (585) 276-2943 questions@iso.rochester.edu	Payroll and Tax Compliance Office 175 Corporate Woods, Suite 100 Phone: 1 (585) 275-2040 Fax: 1 (585) 427-7188 payroll@ur.rochester.edu
Student Employment Office Wallis Hall, River Campus Phone: 1 (585) 275-3226 Fax: 1 (585) 756-7664 seo@rochester.edu	Simon Human Resources Office 2-333 Carol Simon Hall, River Campus



STUDENT LEADERSHIP OPPORTUNITIES

There are many social activities sponsored by the Office of Student Engagement, student councils, and Simon clubs throughout the year. The dates of all School events will be published and continuously updated using <u>Google Calendar</u>. Simon Business School students are active in student-run clubs, intramural sports, as well as community and student-sponsored activities.

Through their representatives on the various councils, students work with faculty and administration to shape the future of Simon programs. While membership in clubs/organizations is not dependent upon GPA or matriculation status, holding leadership positions does have requirements. **Students who wish to hold leadership positions in Simon clubs and organizations must be matriculated and in good academic standing with a GPA of 3.0 or higher.** Students found guilty of Academic Integrity violation and/or Student Conduct issues are not allowed to hold a leadership position. If already in the position, he or she will be asked to step down. If a student enters academic probation while in a leadership position, the student may be asked to step down.

Graduate Business Council (GBC)

Simon students automatically become members of the GBC through their payment of the activity fee each term. The GBC offers a variety of activities for all students, including picnics, parties, Rochesterarea sporting events and a fall ball. Through its Executive Council, the GBC serves as a liaison between students, faculty, and administration.

Students are encouraged to take part in GBC events. The activities provide avenues outside the classroom to meet fellow students, socialize, and develop relationships in a collegial atmosphere. Students are also encouraged to attend weekly GBC meetings or meet with GBC officers for input on School issues.

Master Advisory Council (MAC)

The Master's Advisory Council (MAC) is an organization of full-time MS students committed to maintaining communication between the students and administration. The committee strives to contribute positive change to the MS programs and the Simon community.

Part-time Advisory Council (PTAC)

This student organization advocates on behalf of their student body and help the administration improve services and the overall student experience for MBA students who attend part-time.



SIMON RESOURCES

Building Hours

Exterior building entrances are open daily between the hours of 6:00 a.m. to 9:00 p.m. during normal academic semesters. Hours are reduced during Winter break. After-hours access (9:00 p.m. to 6:00 a.m.) is available to the Simon community with a University ID card only. For safety reasons, please do not prop open any exterior or interior doors. Unauthorized individuals are not permitted to enter the building with you when you use your ID card to enter the building. For Carol G. Simon Hall, exterior building entrances are open weekdays between the hours of 8:00 a.m. to 5:00 p.m. and locked during the weekend.

Business Cards

On Demand Print Services can provide you with professional quality business cards. 250 cards now cost \$24.95 plus tax. Orders for 500 are available from \$29.95. Student business cards are very high quality, printed on the same paper and use the same color as University of Rochester faculty and staff cards. In order to begin the ordering process, you must first create an account on the <u>business card page</u>. Due to identification requirements, student business cards must be approved by an administrator prior to print production. After the order is placed your card will go through an approval process before the project is printed. Payments can be made using your credit card. All part-time and full-time students of the University of Rochester's Simon Business School are eligible to order cards using the standard Simon card template. Business cards take 4-6 business days to produce. Cards will be shipped right to the address you designate. We do offer 2-day service if the 4-6 business days doesn't meet your needs. Additional shipping cost will apply based on your designated shipping preference upon checkout.

Locker

As an enrolled full-time student, you can obtain a locker in the 1st floor of Gleason/Schlegel which you may use to store your personal items. Please monitor your Simon email for your locker signup invitation. Lockers are selected on a first come first served basis. You will need to complete the online-registration form and choose a locker. Please log in to https://lockers.simon.rochester.edu using your AD (email credentials). Once assigned, that locker will be yours until Commencement in May. unless you will not be on campus for a semester or more. If you will not be on campus for a semester or more, you will need to notify simon.locker@simon.rochester.edu to relinquish your locker. Please note that we will not store your items for any reason, this applies to items left behind post-commencement or if you fail to provide notification of your absence from the school. Further information will follow as you proceed through the registration process. If you experience any problems in the registration process, please email support@simon.rochester.edu. Should you experience any mechanical issues with your locker, please email Simon Operations operations@simon.rochester.edu.

Lost and Found

Lost and Found is located in Schlegel 202 (Ainslie OSE). Inquiries can also be made by sending an email to StudentEngagement@simon.rochester.edu. Students who have lost their property on campus should also check with the Wilson Commons Information Desk at 585-275-5911 and University Security at 585-275-3333.



Room Reservations

Students may reserve Schlegel and Gleason Hall classrooms and conference rooms for organization meetings when they are not otherwise in use by working with the Office of Student Engagement to submit a request. Room fees only apply to events not associated with the School. However, fees will be charged for events that require furniture moves and/or set ups (tables, chairs, etc.) and clean up. When not in use, students may use unoccupied classrooms for quiet individual study.

Study Spaces at Simon:

Simon has study spaces available for student use in Schlegel and Gleason Halls. Rooms can be reserved through our https://simon.rochester.edu/studyspaces online reservation system, by scanning the QR code on the door of any study space, or via strategically placed iPads. Booking limits are currently set for 3 hours' maximum per reservation, with 10 maximum hours per week, per student. Only Simon students can reserve rooms through this system. Anyone may use unoccupied rooms but must vacate if a reservation is made.

Tutoring

Tutoring is free for all students, but students are encouraged to first take advantage of instructor office hours and TA support. Students can follow the steps below to login and reserve a time to meet with the tutor. Students are limited to 25 one-hour tutoring sessions per mini-term.

If a tutor is not assigned for a particular class, notify your Ainslie OSE advisor to see if there is a tutor that can be found. In the meantime, reach out to your professor to see if they can assist as well as connect you with a teaching assistant. Please note that we cannot guarantee tutors for elective courses.

Step #1 – Register for an Account

- Go to the Simon Business School tutoring website https://simon.mywconline.com/
- Click on 'Register for an Account' and follow the prompts

Step #2 – Schedule an appointment

- Choose the class/topic you would like a tutor for in the drop-down menu at the top of the screen.
- Click on available (white, not gray) cells to open a new appointment form. When you "hover" over the cell, it will say "Reserve."



CAMPUS RESOURCES & STUDENT SUPPORT

Banking

Branches of JPMorgan Chase Bank are located on the River Campus in Todd Union and at the Medical Center. Each provides full-service banking. Check cashing is provided for students who have JPMorgan Chase accounts. Such service also may be provided, up to a \$100 maximum, at nominal charge for others with a University identification card. Additionally, ATMs are located throughout the campuses. Branch of Advantage Federal Credit Union is located at the Medical Center. The branch provides full-service banking. ATMs are located throughout River Campus. The ATMs are as follows: JPMorgan Chase Bank in Todd Union and Rush Rhees Library Road, and Advantage Federal Credit Union in Wilson Commons.

Barnes & Noble Bookstore at University of Rochester

Required and recommended materials for Simon Business School courses are available at the Barnes & Noble bookstore at 1305 Mt. Hope Avenue. Textbooks may be available to purchase or rent as either printed books or digital content. Detailed course booklists, including options and prices, can be found through the "textbooks" link on the bookstore website.

Dining

Dining options for students are abundant on campus. More than 10 eateries—from a full-service restaurant to a smoothie bar and pizza place—provide food that is not only fresh and tasty but, whenever possible, locally grown. Visit the <u>Dining Services website</u> for more information, including menus and hours of operation.

University Disability Resources

The University of Rochester is committed to fostering a welcoming, inclusive, and empowering environment where students with disabilities can thrive in their studies. The Office of Disability Resources works with students to identify barriers and establish reasonable accommodations in order to ensure students with disabilities have equal access and equal opportunity to fully participate in the University experience. Students who would like to request accommodations, register as a student with a disability, or learn more about available resources are encouraged to submit an application on the <u>Disability Resources website</u> or contact the office at (585) 276-5075 or <u>disability@rochester.edu</u>. The Office of Disability Resources is located at Taylor Hall, P.O. Box 270195, Rochester, NY 14627.

Goergen Athletic Center

The Department of Athletics and Recreation believes that your Rochester experience should include many opportunities for you to develop a healthy lifestyle, exercise, have fun, socialize, be a member of a team, and foster school spirit. We invite the student body to take part in our programming opportunities, to cheer on your varsity teams, or simply to find time to shoot some hoops, run on the treadmill, or swim a few laps in the pool. Whether you participate in intramural or recreational sports, the resources are available. More information is available here.

A membership is included for Full-time Simon Students, and they need only show their valid UR ID to enter the Athletic Center; Part-time students wishing to use the facilities can purchase a reduced-price membership. Membership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be found hembership costs and locker rentals can be supplied to the locker rentals can



Housing

Graduate students may have several housing options, including University graduate student housing, mixed student/employee housing or off-campus housing. More information can be found hete. The University Apartments Office can help students locate on-campus housing. The Off-Campus Living Program helps with off campus housing, including helping students to locate suitable rental property in the Rochester area. The office has local maps, university shuttle and Rochester Transit bus schedules, and telephones for inquiring about properties. The City of Rochester has a wide range of rental housing types in many price ranges throughout Rochester neighborhoods.

ID Office

To verify that a student ID is readable after hours, students can swipe it slowly through the card reader at any of the card access locations. If the green light comes on, the card is working. The door will unlock, and students will be able to enter the building. If a student ID card does not work to unlock doors, please contact A.J. Warner by email at aj.warner@simon.rochester.edu. ID cards for non-matriculated Simon Students will be encoded into the building card access system approximately one week after registration of courses. More information is available here.

Interfaith Chapel

The University does not have one religious affiliation, but many and has made a commitment to religious diversity dating back to the founding of the Interfaith Chapel in 1970. The chaplains' offices, located in the chapel, offer students a variety of opportunities for religious worship, meditation, study, social service, personal counseling, and cultural and social events. Roman Catholic, Protestant, Jewish and Muslim clergy are available to work with all students. In addition, there are resource people available from the Buddhist, Jain, Hindu, Sikh, Universalist Unitarian and Latter Day Saints traditions among others. For more information about the Interfaith Chapel, including information about service schedules, visit the chapel page here.

International Students Office (ISO)

The International Services Office staff administers the F-1 Student Visa Program governed by the U.S. Department of Homeland Security (DHS) and the J-1 Exchange Visitor Program governed by the U.S. Department of State. ISO issues all UR-sponsored international student and scholar visa forms through SEVIS, the Student Exchange Visitor Information System. *All questions concerning your immigration status must be directed to the ISO*. ISO staff interacts with U.S. government agencies, foreign consular locations, international organizations, and various community groups in their efforts to advocate for and provide support services to prospective and ongoing students enrolled at the University. International students are required to enroll full-time each term, excluding the summer or another eligible vacation term. Any request for less than full-time enrollment must be approved by ISO in advance and is only granted under specific conditions. Immigration regulations may allow for a reduced course load for certain academic reasons (only once), during the last term if full-time study is not necessary to complete requirements, or as needed for medical reasons documented by the University Health Service.

To maintain legal status in the U.S., students must also adhere to strict work permission eligibility and authorization procedures (CPT/OPT). F-1 and J-1 students are able work at the University while they are enrolled. However, international students must NOT work off-campus without specific written authorization in advance! Unauthorized employment is viewed as a serious violation of immigration status and can be very difficult to overcome.



Curricular Practical Training (CPT)

Curricular Practical Training (CPT) allows F-1 students to participate in paid off-campus employment in their academic field, such as a credit-bearing internship or research job. CPT is defined as employment which is related to your studies and is an integral or important part of your curriculum, including: "alternate work/study, internship, cooperative education, or any other type of internship or practicum which is offered by sponsoring employers through cooperative agreements with the school" [8 CFR 214.2(f)(10)(i)]. While internships during the summer and second year of the full-time MBA are considered integral to the program, MS students must choose the internship track to participate in an internship during the program, including for international students to obtain CPT. For additional information, please refer to the ISO website and GBA490 American Business Practice.

Optional Practical Training (OPT)

Eligible students may apply for Optional Practical Training (OPT) with a recommendation from their current institution. No job offer or registration in a course is required to apply and the work permission may be used at different employers during the authorized employment period. To apply, you must:

- Maintain valid F-1 status and normal progress toward your degree requirements
- Have been enrolled in a full-time course of study for at least one academic year
- Not have been previously authorized for 12 months of OPT at the current or higher degree level
- Not have been authorized for more than 12 months of full-time Curricular Practical Training (CPT)

Students wishing to apply for OPT should take the OPT recommendation form <u>OPTRecommendation.pdf</u> to their academic advisor in Ainslie OSE for signature and guidance on submitting the form to ISO for approval. Students with questions about OPT should contact ISO for further guidance.

The <u>ISO Website</u> hosts extensive information for current and prospective students, including ISO Forms, immigration details related to SEVIS reporting and employment options, support for U.S. tax requirements, travel information and links to U.S. and foreign Consulates, cultural adjustment techniques, and more.

Individual appointments can be made with ISO Student Advisors for immigration advising and cross-cultural counseling to assist students in effectively coping with personal adjustment; work authorizations for all types of F-1 and J-1 employment, including off-campus summer internships and practical training opportunities. ISO offers walk-in hours, or, for better service, students can call ahead and schedule an appointment with an advisor. Email ISO at questions@iso.rochester.edu.

Library

The River Campus Libraries provide access to thousands of online journals and hundreds of online databases; these subscription-based resources provide an efficient way to get authoritative information you can use with confidence in your work. Personal assistance in using these resources is a top priority: email or phone the Outreach Librarian for Business to ask for assistance, or use the Schedule an Appointment link on the Business Resources <u>page</u> to set up an appointment for yourself or your team. For the Do-It-Yourselfers among you, the Business Resources guide also provides access to all the subscription databases organized by topic or material type, such as: company information, industry information, market research reports, analysts' reports, and corporate financial data. If you are looking for spaces to think or work beyond the space available within the Simon School buildings, there are two study lounges specifically for graduate students on the 2nd floor of the Rush



Rhees Library on the Eastman Quadrangle, plus an array of other spaces throughout the library. If students have questions on the library, spaces, or services, they can direct questions to the friendly staff are stationed at the Q&I desk.

Mail Services

The <u>Campus Mail Center</u>, located in the basement of Todd Union, provides full domestic and international mail service thru USPS, UPS, Fed Ex and DHL. Students may send outbound mail and packages by visiting one of our customer services windows. Our professionally trained staff will guide you in finding the best rate and delivery times available using our automated comparison software. The Campus Mail Center sells postage, including rolls/book of stamps, cardboard/flat rate shipping boxes, as well as, common mailing services such as Insured, Certified, Priority, and Overnight. The Campus Mail Center only accepts cash, URos and checks for payment on all services. Please be aware that credit cards are not accepted for payment.

In order to receive mail and packages while living on campus, a student must have his/her own campus mailbox (CMC box). Students living off campus, or in graduate housing (UPK, Goler, Whipple), do not need to open a campus mailbox as their mail and packages will be delivered to their apartment building. Additional information can be found here.

Parking and Transportation

Parking for motor vehicles on the River Campus is by permit only. The fees vary from \$5 (\$3 after 4 p.m.) for daily permits to \$28.00/month for lots at the perimeter of the River Campus. Free shuttle buses run on routes in and around the River Campus, South Campus and the Medical Center. Graduate students who attend only evening classes (after 4pm) may obtain a permit for more central lots on the River Campus for a reduced fee. Permits for peripheral lots are valid in core parking areas of River Campus after 4:00 p.m. A permit is not required for University lots from 7:00 p.m. till 7:30 a.m. weekdays and on weekends. Parking office hours are Monday through Friday, 7:45 a.m. – 4:30 p.m. You must register your vehicle with the Department of Transportation and Parking before parking on the River Campus or in Medical Center lots. Vehicle registration can be completed online. My Parking Online offers personalized and secure online services without the need to mail in forms or make a trip to the Parking Management Center. Any questions should be directed to the River Campus Parking Office, 70 Goler House, at 585-275-3983.

Public Safety

The Department of Public Safety is comprised of approximately 150 full-time staff that provides uniformed patrol, investigative, crime prevention, victim assistance, and workplace violence services, and specialized programs tailored to specific campus needs. They respond to calls of any nature, including all campus emergencies -- fire, accidents, physical crimes and disturbances. Public Safety is a mixed force of sworn peace officers and public safety officers. Peace officers can make arrests due to the commission of a felony, misdemeanor, or other breach of peace based on probable cause, and can make mental health arrests - an authority that allows peace officers to intervene promptly in mental health emergencies. University peace officers carry batons and pepper foam as defensive weapons when dealing with potentially dangerous situations. You can report an incident in person at any University Public Safety office. "Blue Light" emergency telephones, which are connected directly to the Public Safety Dispatcher, are located throughout the University. You may contact an on-duty supervisor 24 hours a day by calling 275-3333.



University Public Safety can arrange for an escort to and from University locations. We will choose the most efficient way to provide you with an escort, based on our activity levels at the time. We acknowledge emergencies and other high priority non-emergency calls for service first, so there may be some delay in our response to your request. We do not provide escorts to off-campus locations. To request an escort, call 585-275-3333 or pick up a Blue Light Emergency Phone.

University Counseling Center

The University Counseling Center (UCC) provides a comprehensive initial assessment and an individualized treatment plan to full-time students who have paid the mandatory health fee. Based on the initial assessment, a treatment plan is developed by the clinician that addresses the client's unique needs and concerns. Services include Individual/Couples Psychotherapy, Therapist Assisted On-Line Therapy (TAO), Group Therapy, Light Therapy, and Programs/Consultation. To learn more, please visit their website.

University Health Services

The University Health Service (UHS) provides a full range of primary health care services, including preventive medical care, treatment for illnesses and injuries, management of ongoing medical problems, gynecological care, allergy injections and immunizations, and advice for any health concern. For the convenience of students, UHS has offices on the River Campus, in the Medical Center, and at the Eastman School of Music. Visits to UHS are by appointment. Students can schedule appointments with UHS by calling 585-275-2662. The UHS clinical staff includes physicians who are specialists in internal and family medicine, nurse practitioners, and registered nurses. Students are assigned a UHS physician or nurse practitioner as their primary health care provider (PCP) upon entering the university. Students are asked to schedule appointments with their PCP whenever possible.

All visits to UHS are confidential. UHS will not share information about the fact or nature of a student's visit to UHS without the student's permission. Notification of others, including parents, friends, faculty members, is considered the student's responsibility unless is unable to assume responsibility for informing others. For specific hours, check the <u>UHS web site</u>.

<u>Health History Form:</u> Students will not be allowed to register for classes if they have not submitted a complete <u>Health History Form</u> to the University Health Service and proof that they have received the required immunizations. New York State law requires college students to be immunized against measles, mumps, and rubella. The law applies to all full and part-time students born on or after January 1, 1957. Students will be withdrawn from classes if immunization requirements are not met.

Health Insurance: In addition to the mandatory health fee, all full-time students must have health insurance. Students must enroll in the University-sponsored health insurance offered through UHS or file a waiver of university coverage. This can be done in several ways just as remaining on their own insurance or their parent's or spouse's insurance if their plan meets all of the University criteria for health insurance. The criteria are available on the UHS web site. Health insurance generally covers services such as hospitalization, surgical procedures, and diagnostic laboratory tests and x-rays; these services are not covered by the mandatory health fee. The specific benefits will depend on a student's insurance plan. If you have questions about health insurance, students can contact the UHS Insurance Advisors at insurance@uhs.rochester.edu.



University IT Computer Store

University owned and operated since 1987, University IT Computer Sales is the University of Rochester's technology store. They offer educationally discounted computer hardware and software, as well as an extensive line of computer accessories, audio/video equipment, video gaming products, dorm supplies and more. University IT Computer Sales has two store locations, on the River Campus at Rush Rhees Library (next to the University IT Center), and in the Medical Center (Room G7220B). For additional information and pricing, visit their website or call 585-275-8353.

University Operations in Adverse Weather and Similar Emergencies

The presumption is always that University/School activities and services will go forward on schedule. It is the policy of the University, in general, to remain in operation despite adverse weather conditions, transportation or utility problems or similar interruptions. If extremely severe weather forces the cancellation of classes and/or the closing of the School, make-up classes will usually be scheduled for the first Saturday after such closing/cancellation. Recorded announcements will be available and updated frequently on the University of Rochester Information Line where they may be heard any time by dialing 275-6111. In addition, Simon Business School has an information line in place to notify those interested in specific Simon emergency closing information. Call 275-5082 when you are unsure about how the weather or another emergency may affect Simon Business School schedule. Further information, including condition reports for parking lots of university roadways, is available <a href="https://example.com/here-emergency-emer

Veteran and Military Family Services

The <u>Veteran and Military Family Services Office</u> serves as a resource to prospective and current veteran students across Rochester's main campus. The office works with student veterans and military dependents attending classes at Simon Business School, the School of Nursing, Warner School of Education, and students enrolled at the College. The office counsels students on using VA educational benefits and assists those seeking help in connecting with offices across campus. The Veteran and Military Family Services Office is located in Wallis Hall. For more information or to contact VMFSO staff, call (585) 275-3221 or email veteranservices@ur.rochester.edu. For more information see Admissions' veteran resources page.



GRADUATION

Registering for Graduation

Students who wish to attend graduation ceremonies must complete an electronic form that will be sent to all degree candidates in March. Students who expect to complete degree requirements for the MBA or MS degree must complete the Application for Graduation, provided by the Simon School Registrar. The Simon School Registrar will request your up-to-date address so that your diploma is sent to the correct address

Tickets

Students attending graduation will receive three tickets for the Commencement ceremony. Students do not need a ticket nor do children who will not need a seat of their own. Tickets will be distributed by the Office of Student Engagement during the spring semester. Students will also receive an email allowing them to identify that they would like to be placed on a waitlist for additional tickets. If tickets become available, students will be contacted based on their place in the waitlist, and additional tickets will be provided based on availability.

Commencement Ceremony

Information on graduation times, dates, and processes, are on the online commencement page.

Cap and Gown

The Office of Student Engagement and Simon School Registrar will email eligible students' information about commencement, including instructions on ordering graduation regalia. Students must order their cap and gown online. Individuals placing orders after the deadline provided cannot be guaranteed proper regalia size. Caps, gowns, and tassels will be individually packaged and available for distribution at the Barnes and Noble at University of Rochester. In case students are unable to pick up their cap and gown during the times noted above, Bookstore personnel will be available the day of Commencement to distribute any unclaimed regalia.

Beta Gamma Sigma

Beta Gamma Sigma is a national honor society in business and management. Membership is limited to those in the upper 20 percent of the MBA class of institutions accredited by the Association to Advance Collegiate Schools of Business International. Those admitted are recognized formally at the Commencement Ceremonies. If elected, students will be notified the week before Commencement by the Dean's Office.

Graduation Week Events

Several signature events typically take place the week leading up to graduation including:

- Simon Advancement event to welcome students as alumnae
- Beta Gamma Sigma Luncheon for those elected
- Several social celebrations hosted by the GBC and MAC
- Dean's Picnic where graduating students can invite their friends and family to attend

Simon Alumni Email Forwarding Service

Graduates of the Simon Business School continue to have access to their @Simon mailbox for approximately 120 days after graduation. Instructions on how to turn on e-mail forwarding will be sent to all graduating students in the Spring B term and will receive a "Resources and FAQ for recent Simon



Graduates" document with information on Simon email forwarding and more. After 120 days the @Simon account will no longer accommodate mail storage and students will no longer have access to their @Simon email inbox. To continue to receive emails sent to students'@Simon email addressthe Simon Alumni Email Forwarding Service form must be completed. The form and additional information is available at [simon.rochester.edu/emailforwarding]simon.rochester.edu/email forwarding



COMMUNICATION & FEEDBACK

Communication Platforms

Blackboard

The <u>Blackboard</u> Learning Management System is the online learning tool used for courses at the Simon Business School. NetID credentials are required to access Blackboard (students receive their NetID upon admission and payment of deposit). In addition to course information, the Benet Career Management Center and Office of Student Engagement use Blackboard for orientation programming as well as important updates and information.

Google Calendar

Our Google calendars list all Simon events, final exams and other academic timelines, and other activities of interest to our students. We have calendars for each program, club events, and Simon-wide events. Students are expected to follow the calendars to be informed of events to attend. Students should check the calendar when planning activities to avoid conflicts. To have an event posted, contact the <u>Office of Student Engagement</u>. Instructions for adding Google Calendars can be found here.

Handshake

In partnership with the University of Rochester, the center uses the job posting system called **Handshake**. This software allows you to create a professional profile that engages corporations with your interests. In addition, the Benet Center corporate engagement team guides employers to post positions on the website for review by Simon Business School candidates.

Newsletters

Email newsletters are sent out on a regular basis to students including special announcements, career workshops and information, club events, weekend highlights, and more. All newsletters are sent to the student's Simon email account.

SimonWorks

SimonWorks, powered by Symplicity, is our comprehensive, online recruitment and research system that gives students the ability to stay informed and connected to many Career Management Center (CMC) services. Students should use SimonWorks regularly to:

- Register to attend on-campus recruiting events including company information sessions and executive chats.
- View our events calendar of workshops and register to attend.
- Schedule appointments with the Benet Center staff and advisors.
- Access important forms and documents, as well as our online resource library.
- View and search job opportunities.
- Upload your resume to apply for jobs you qualify for.



Slack

Slack is our communications platform for students, events, and clubs. There are public channels for each program, club, and more. Students are encouraged to create private channels for their class teams, special project teams, club boards, and other relevant groups in which they participate. <u>Learn more about the guidelines and policies for Slack at Simon.</u>

Feedback Platforms

At Simon, communication is a two-way street and while the staff at Simon are always available for feedback from student, there are also structured platforms designed to hear what students think.

Course Evaluations

Students can provide feedback on teaching and curriculum through class evaluations administered at the end of the term, prior to final exams. These evaluations are reviewed by the Senior Associate Dean for Faculty and Research and are shared with faculty after grades are submitted. Professors may also provide mid-term evaluations to students in their classes for their own use in charting progress of the course. Students who have issues/concerns about a course or a professor are encouraged to discuss the matter with Office of Student Engagement or the Sr. Associate Dean of Faculty and Research prior to the evaluation process.

Year End Surveys

The Simon Business School encourages student feedback to continue to improve academics, co-curricular, and the student experience. To this end, several processes have been established to ensure that student feedback is received. Year-end satisfaction surveys allow for systematic analysis of student sentiment and enable the School's administration to benchmark Simon programs with MB and MS programs at other competitor schools.

Full-time MBA students are surveyed during their first year and second year by senior staff. Part-time students are surveyed each year as well for feedback on their experiences and satisfaction with the program. MS Students are also surveyed at the end of the academic year as a measure of student satisfaction.

Town Halls

Open forums are sponsored periodically by the Graduate Business Council, Master's Advisory Council, or by one or more of Simon Business School Deans, to discuss topics of interest with students. Very often, Town Hall style meetings are held when issues affecting students have been raised or when policies proposed might greatly impact students in the School. These meetings enhance communication between members of the administration and the student body.



ADDENDUM

Updated July 15, 2022

In-person Attendance

Simon has resumed requiring all full-time MBA and MS graduate students to attend all classes in-person that are offered with an in-person option. Part-time student attendance requirements are dependent on their program and may allow exceptions. This policy is subject to change based on health and safety concerns.

COVID Vaccine Requirements

For current student COVID vaccine requirements, please see: https://www.rochester.edu/coronavirus-update/vaccines/.

Masks

For current guidance on the university mask policy, please see the University of Rochester's Face Mask Guidelines: https://www.rochester.edu/coronavirus-update/face-masks/.